



Can smarter and more agile processes result in an enhanced user experience?

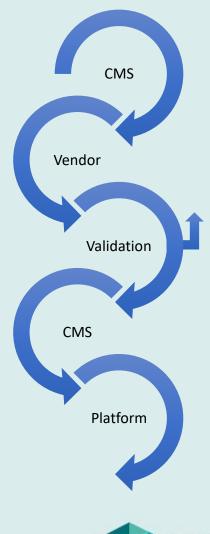




# Building beauty in from the outset











# Pretty on the inside...





# Using User Research



## What is pretty?

Beauty is no quality in things themselves: It exists merely in the mind which contemplates them; and each mind perceives a different beauty. One person may even perceive deformity, where another is sensible of beauty; and every individual ought to acquiesce in his own sentiment, without pretending to regulate those of others.

Hume, David, 1757, "Of the Standard of Taste," Essays Moral and Political, London: George Routledge and Sons, 1894



## A question of taste?

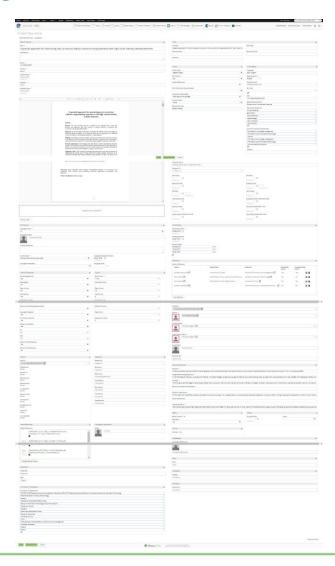




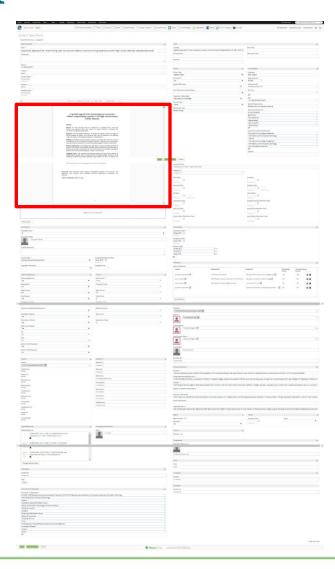
## A question of taste?



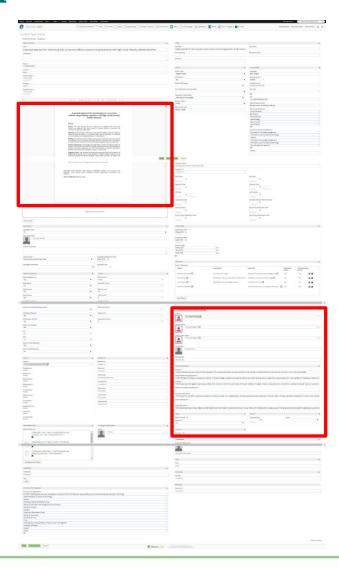




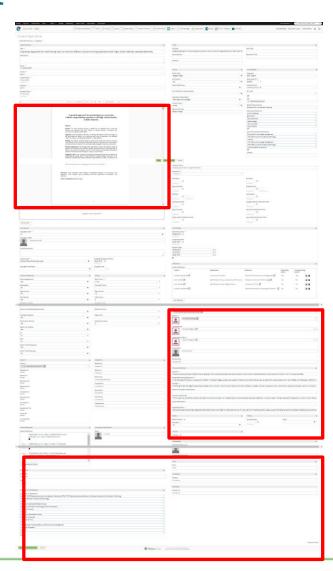




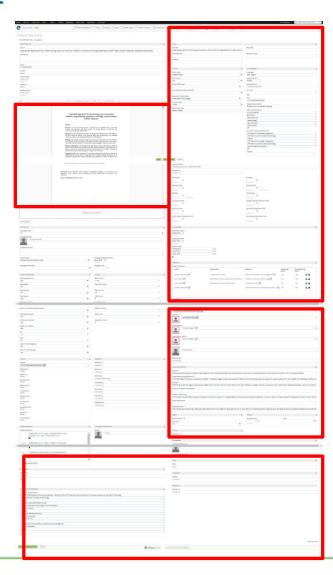




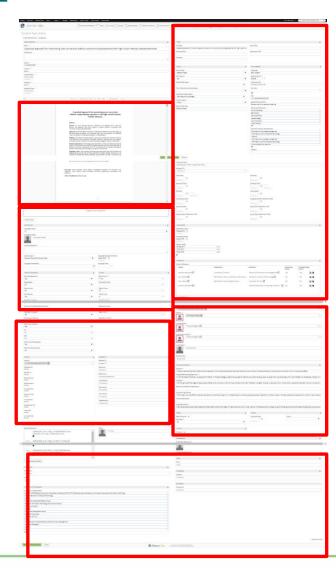




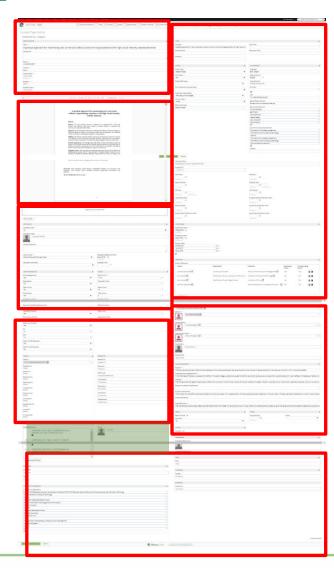
















# Start with the process

