

DISMANTLING THE STUMBLING BLOCKS

THAT IMPEDE RESEARCHERS' ACCESS TO E-RESOURCES



October 13, 2015



ITHAKA S+R

Educational Transformation

Broaden access to higher education, improve student outcomes, and control costs

Libraries & Scholarly Communication

Effective and sustainable systems for the creation, discovery, dissemination, and preservation of scholarship

LIBRARIES & SCHOLARLY COMMUNICATION

Effective and sustainable systems for the creation, discovery, dissemination, and preservation of scholarship

Strengthening Services & Spaces

- The Ithaka S+R Faculty Survey and The Ithaka S+R Library Survey
- Surveys of student and faculty member practices and needs at individual universities
- Collaborative examinations of research practices and support needs by field
- Anthropological consulting to improve support for research, teaching, and learning

Research Agenda

- Discovery & Access
- Organizational structures
- The changing monograph

STUMBLING BLOCKS

OVERVIEW

- » The library is not the starting point
- » The campus is not the work location
- » The proxy is not the answer
- » The index is not complete
- » The aggregator is not current
- » The link resolver is not omniscient
- » The PC is not the device
- » User accounts are not well implemented

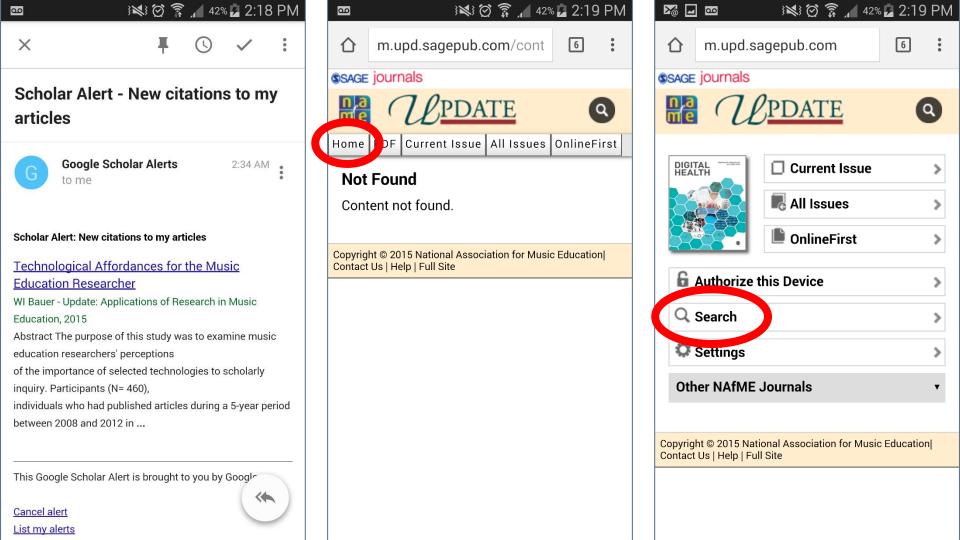
Meeting Researchers ISSUE BRIEF Where They Start: Streamlining Access to Scholarly Resources March 26, 2015 Roger C. Schonfeld

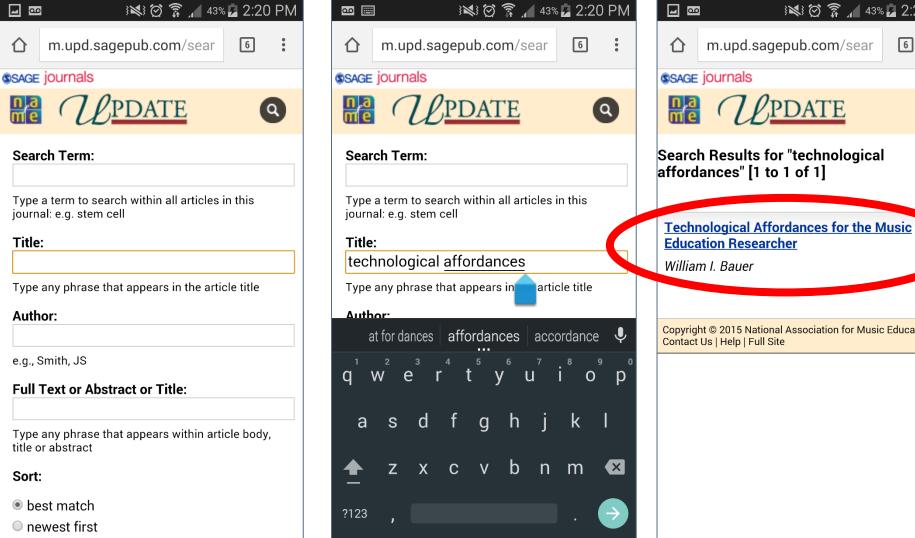
http://j.mp/Ithaka-Streamlining-Access

WHY YOU SHOULD CARE

- Research practices are changing
- Your product is used inside the library's systems environment
- Researchers and students face challenges accessing the materials libraries license
- Traffic is lost to open web sources – and perceived value of publisher resources suffers
- Open doesn't solve all problems, but it addresses several effectively

ONE ILLUSTRATIVE CASE





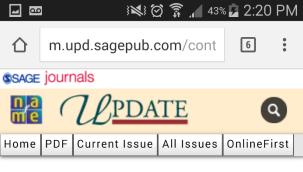
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Education Researcher

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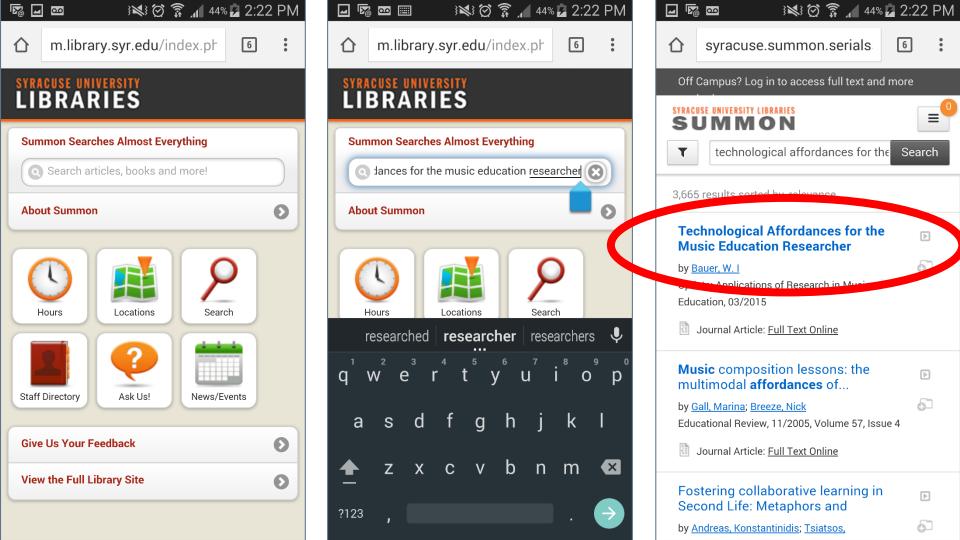


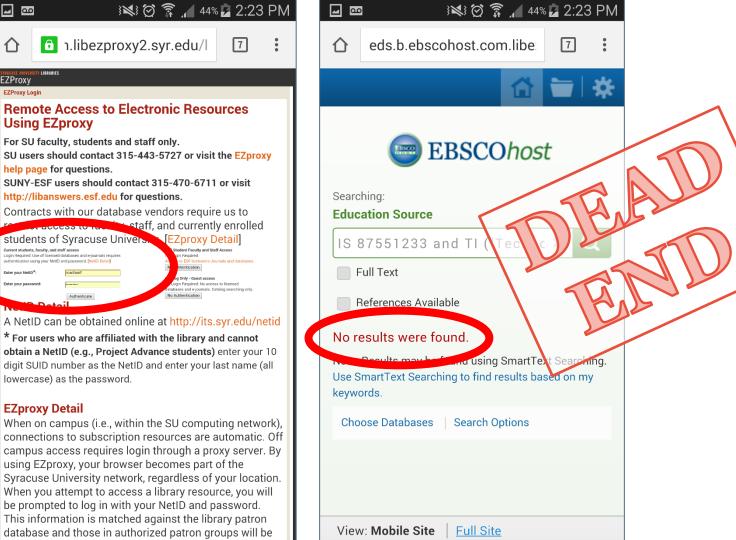
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EZProxy EZProxy Login

Using EZproxy

help page for questions.

For SU faculty, students and staff only.

http://libanswers.esf.edu for questions.

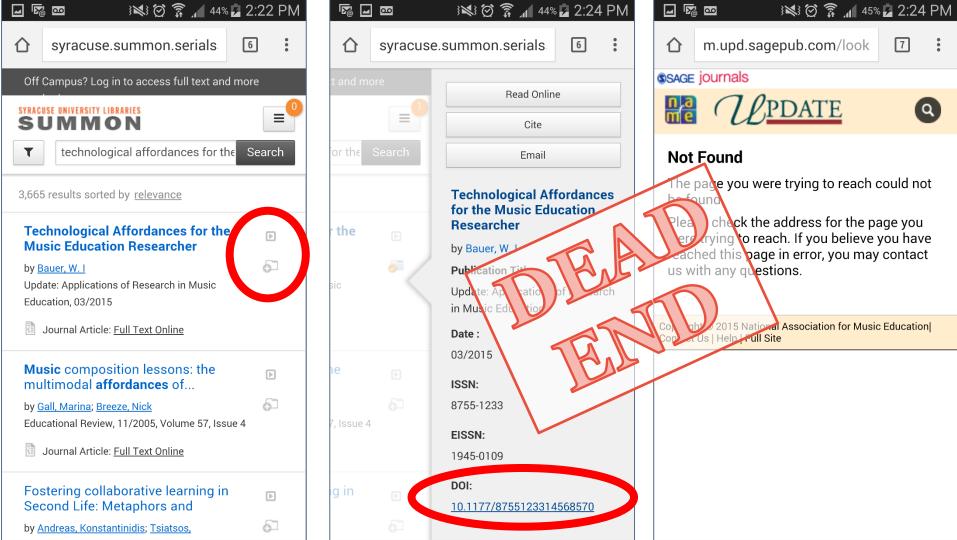
students of Syracuse University

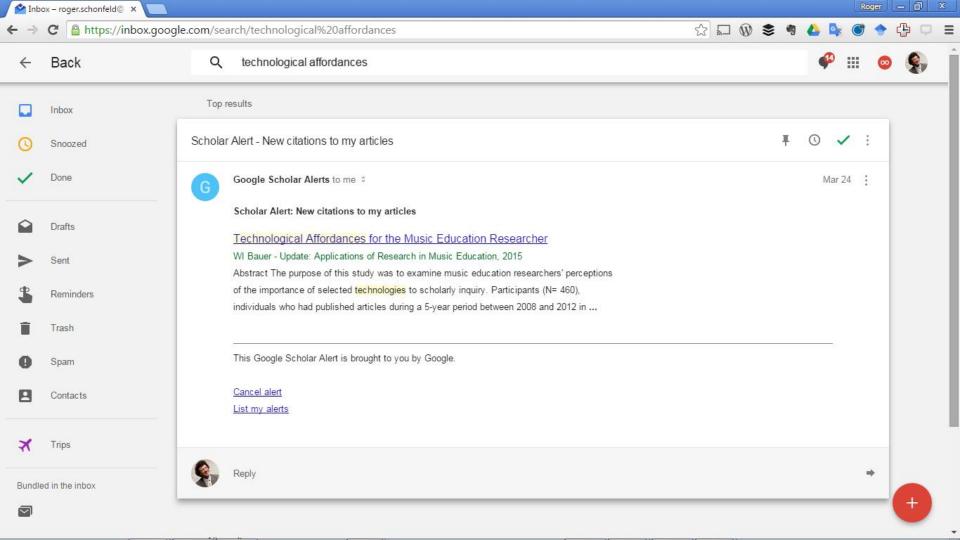
lowercase) as the password.

EZproxy Detail

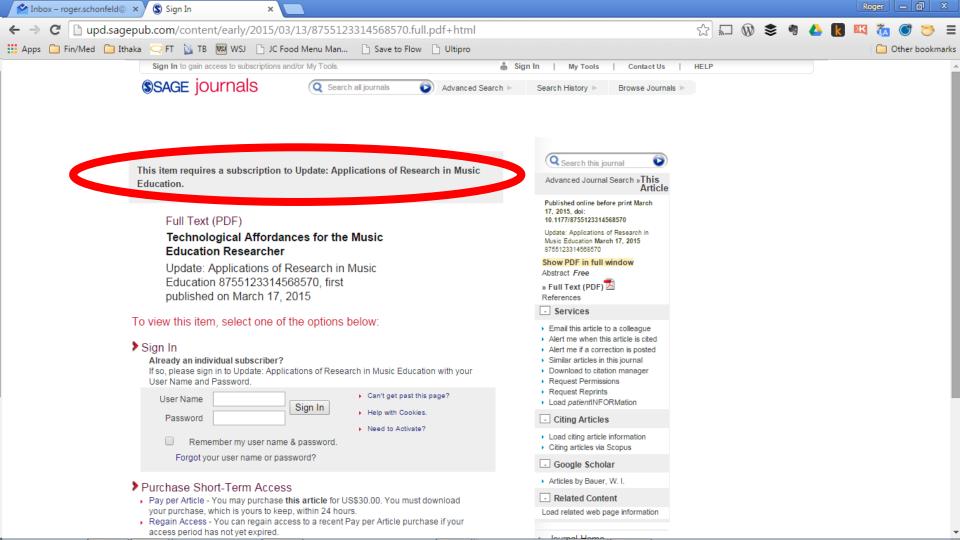
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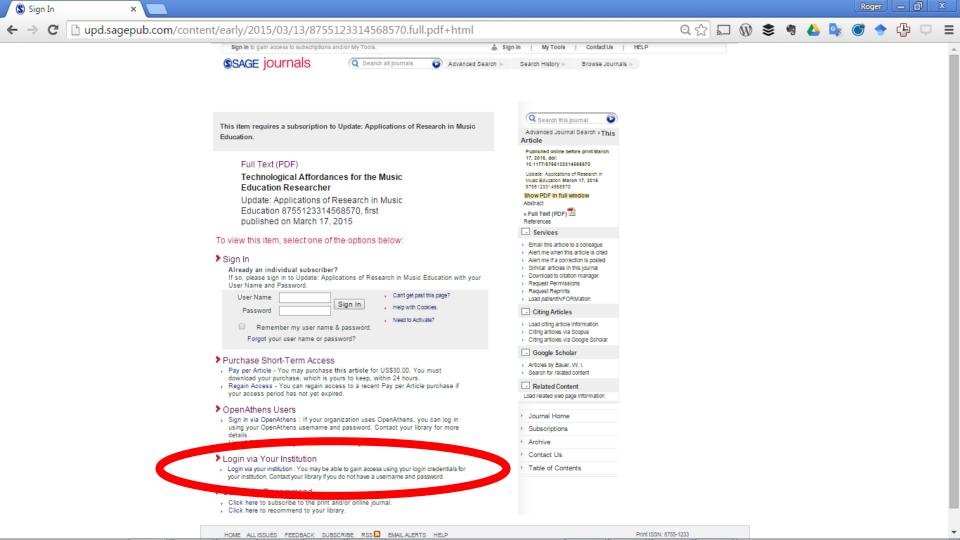
on Only - Guest access

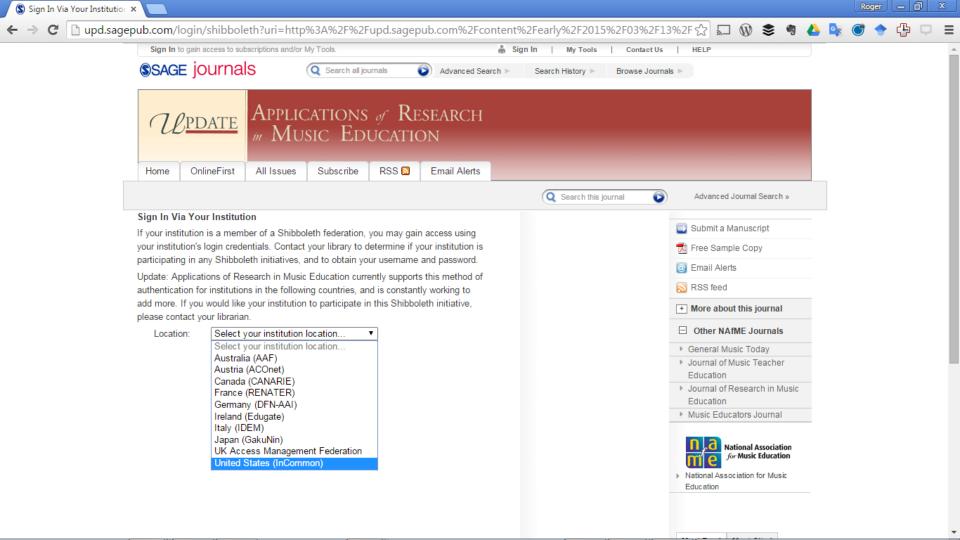


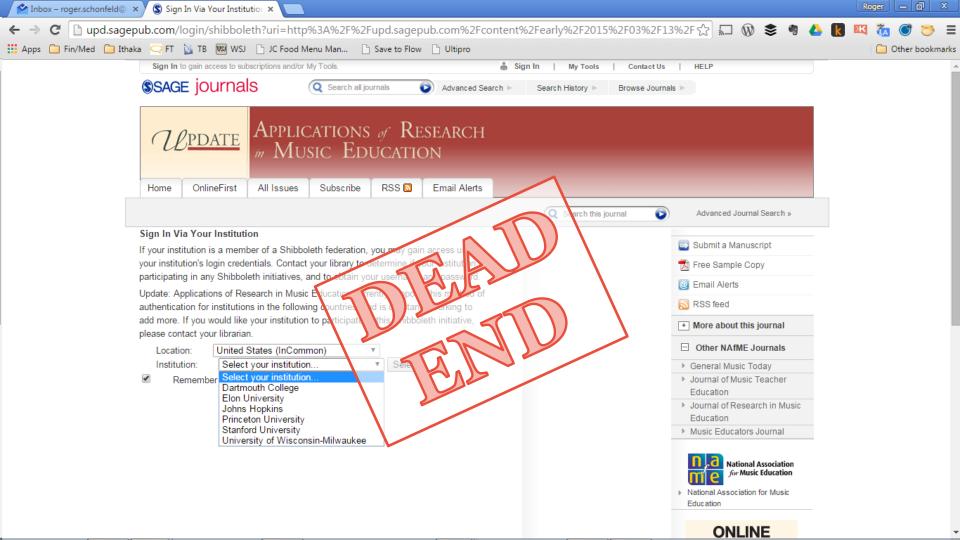


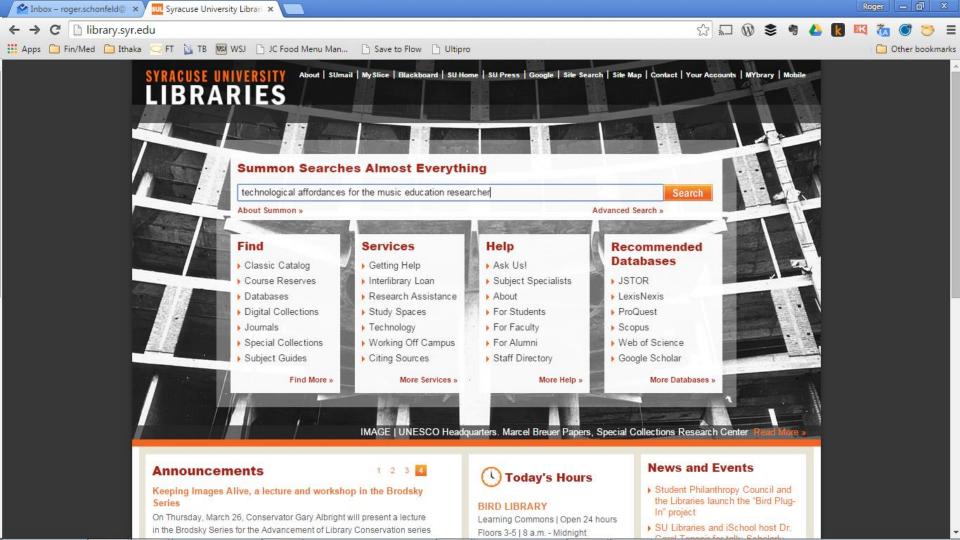


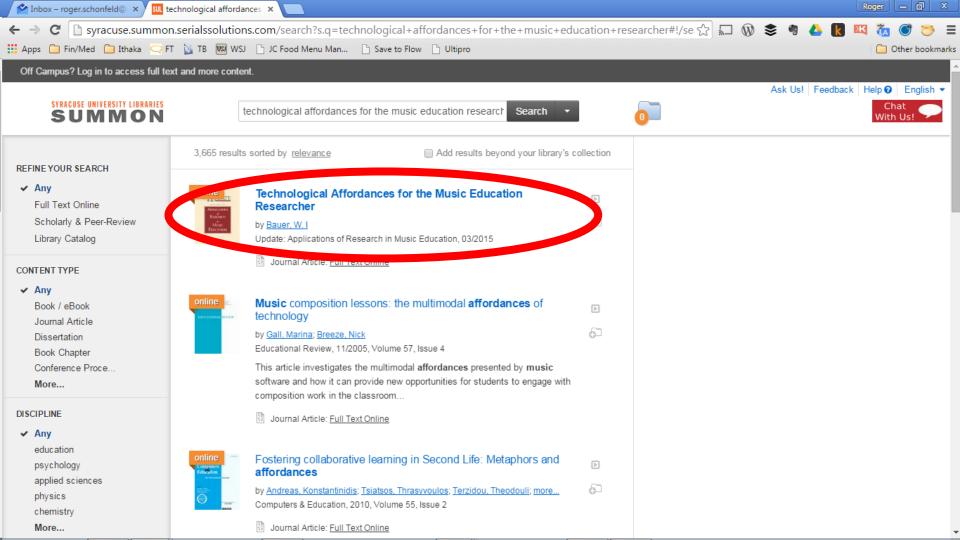


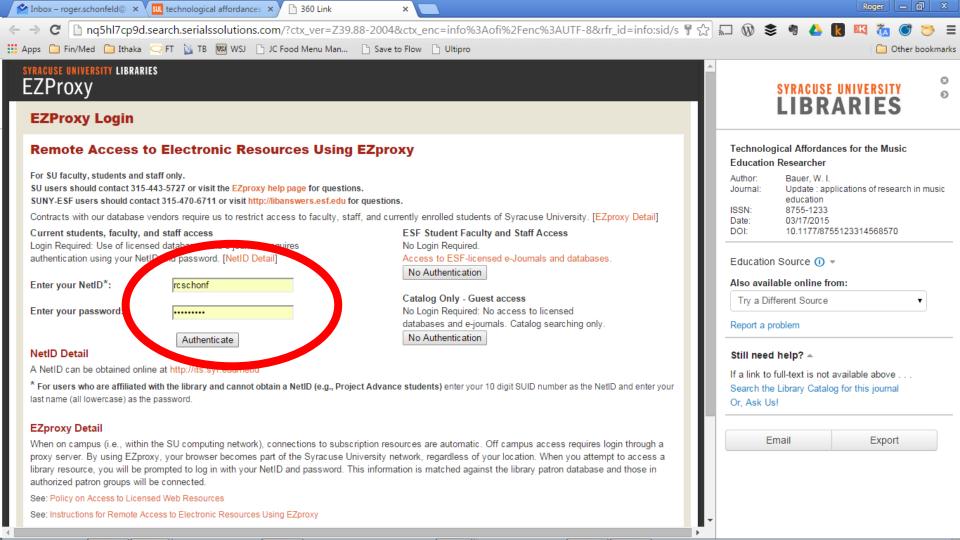


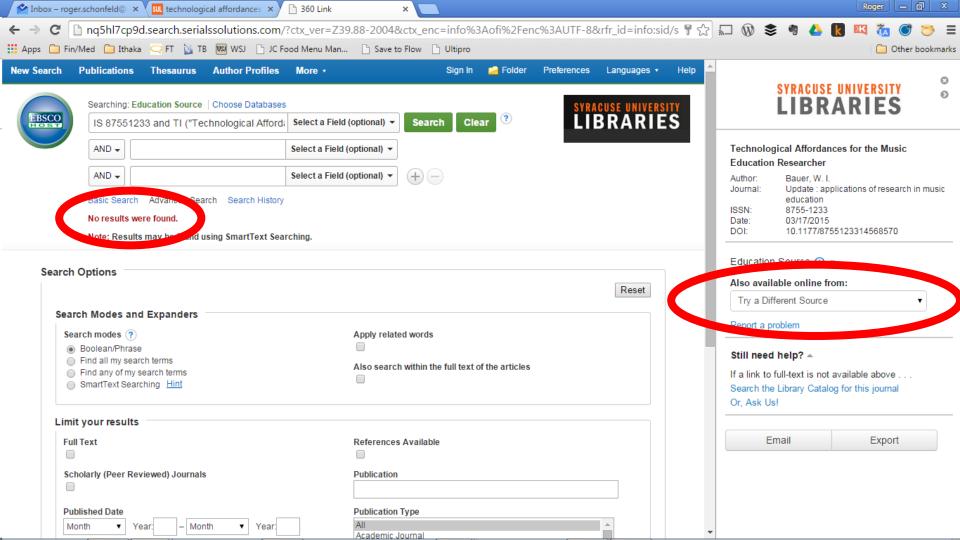


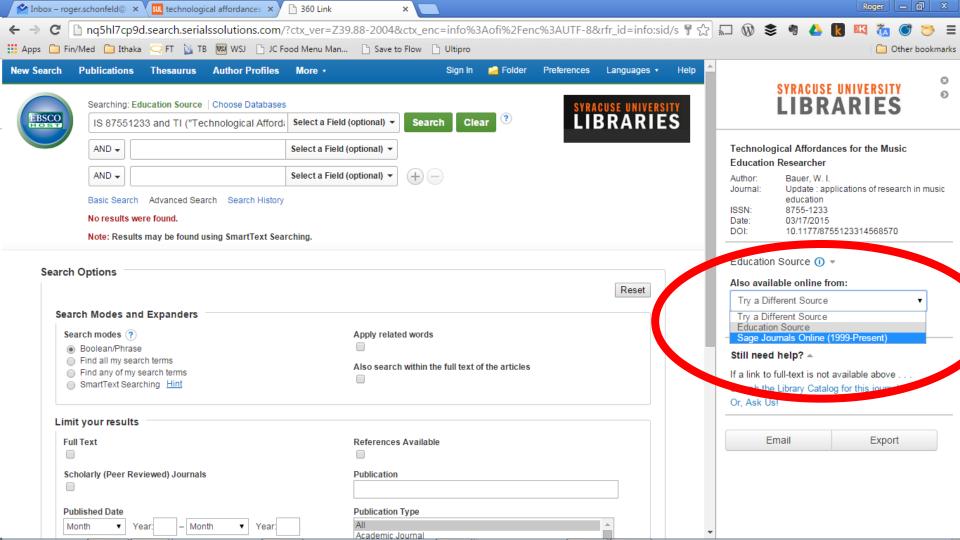








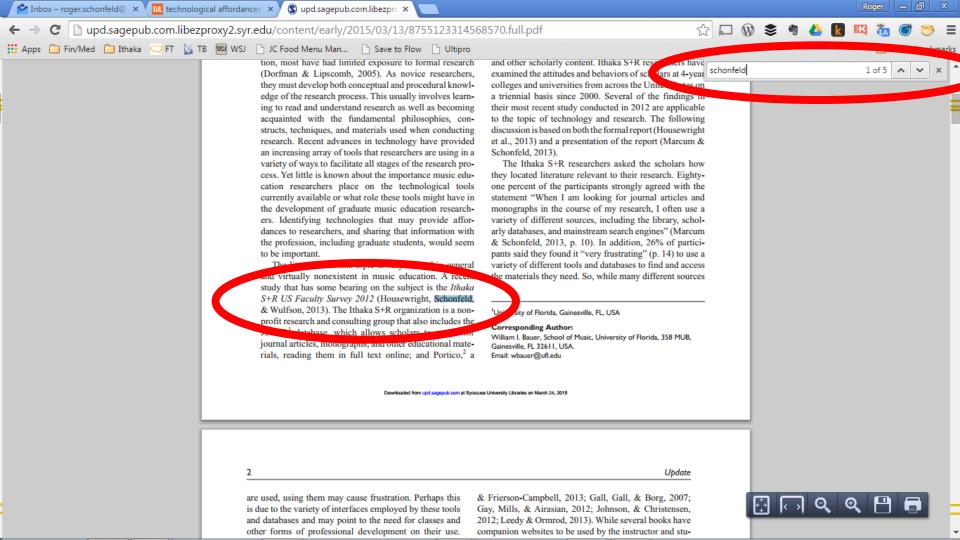












WHAT TO DO?

COMPLEX ENVIRONMENT

- » Society publisher (NAME)
- » Publisher partner (Sage)
- » Platform provider (HighWire)
- » Aggregator (EBSCO)
- » Alerting service (Google Scholar)
- » Discovery service (Summon)
- » Link resolver (Serials Solutions 360 Link)
- » Proxy (EZProxy)
- » Shibboleth authentication (InCommon)
- » Library configurations (Syracuse)
- » IT configurations (Syracuse)



DIRECTIONS

Off-campus and distance

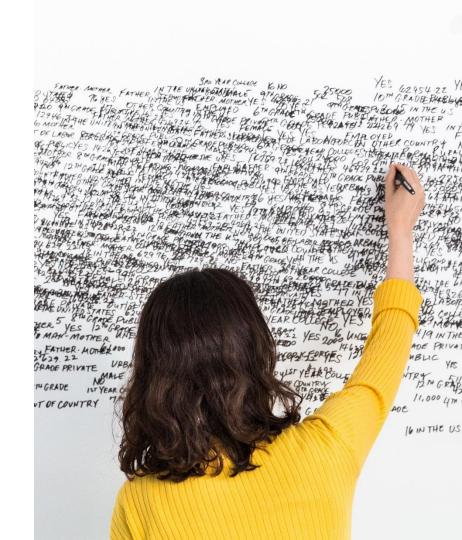
Multiple institutional affiliations

Seamless use of mobile devices



FOUR TAKEAWAYS

- » Understand use of your platforms and content in the academic library context
- » Set expectations for how quickly content appears in discovery services and aggregators. Communicate this with link resolver knowledgebase partners
- » Eliminate stand-alone mobile indices and interfaces
- » Support a user account that allows you to better understand & serve researchers



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THANK YOU

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