# State-of-the-Art... ...from Aries Systems

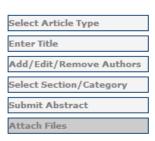


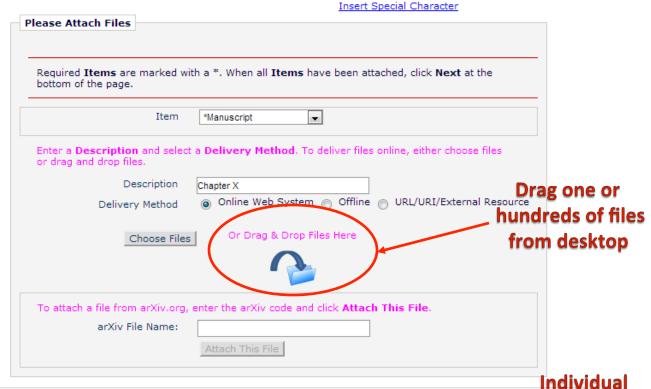
## How Can You Improve The Author Experience?

## Streamline Submission File Uploading

- Drag-and-drop files instead of "Browsing"
- Single or multiple files, up to hundreds of files
- Drag from desktop to browser
- ZIP files automatically unpacked
- Individual and total progress meters
- Background process while earlier upload is still in progress:
  - Can upload additional files
  - Can edit metadata for individual files
- Will shorten file upload time for authors
- Will greatly improve author experience for the most frustrating part of manuscript submission

#### **New Submission**





The order in which the attached items appear in the list will be the order in which they appear in the PDF file that is produced. You can re-order the items and click the 'Update File Order' button to effect the change.



(Time for coffee, phone call, etc.)

Previous Nex

25.9 MB/42.3 MB

### How To Experiment With New Workflows?

#### **Discussion Forums**

- Ad hoc interactive communication
- Typically amongst staff and editorial
- Independent of, parallel to editorial workflow
- Participation by invitation
- Manuscript-centric, multiple concurrent discussions for a single MS
- Editors today; reviewers, authors in future
- Accelerates editorial consideration
- Facilitates ethics discussions
- Pathway to alternative peer review models



#### Discussion Forums – Parallel Workflows







#### Better Engagement with Co-Authors

#### Co-Author Management

- Typically, co-authors have been a secondary consideration in the submission and tracking process
- But now, becoming much more significant:
  - Ethics, contribution validation
  - Institutional attribution
  - Open Access APC shared payment





- Editorial Manager supporting features:
  - Corresponding author monitors and facilitates ("Author-chase" vs. "Journal-chase")
  - Optional or mandatory registration of co-authors
  - Verification ("Did you participate on this paper?")
  - Detailed, configurable questionnaires
  - Metadata capture (Institution, Department, etc.)
  - Definitive Institution Name (with Ringgold ID)
  - ORCID capture and certification
  - Source of research funds (FundRef identities)
  - Metadata pushed to production and publication platforms

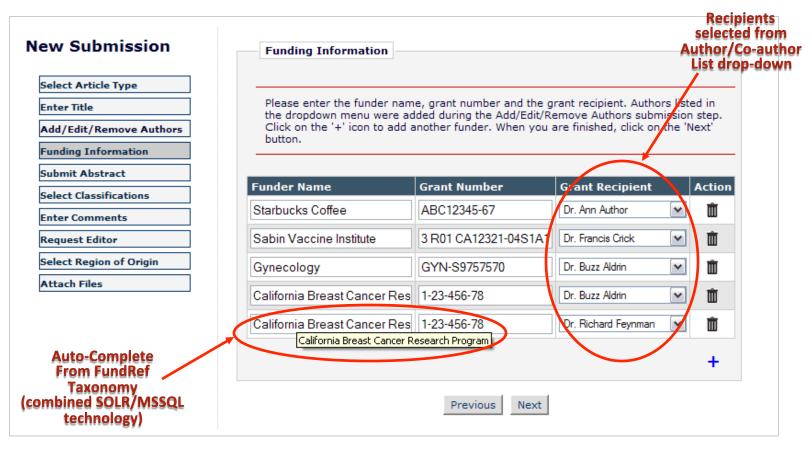


### **Funder Mandates Got You Down?**

## Seamless FundRef Integration

- Configurable step in submission workflow
- Captures:
  - Funder Name
  - Funder unique identifier from FundRef
  - Grant ID
  - Grant Recipient
  - Multiple funding sources for a manuscript
- Convenient auto-complete for funder identification
- Metadata pass-through to production and platform environments

#### FundRef Data Capture





### Who's Going To Pay Your APC Charges?

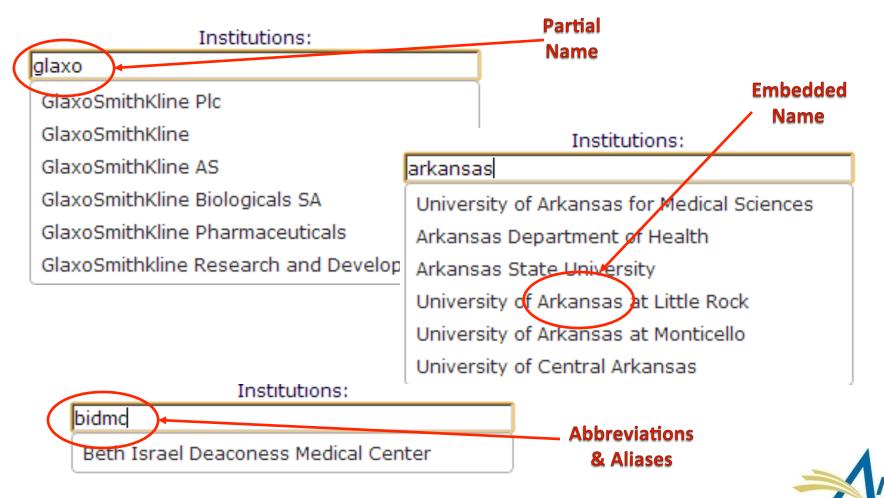
### Institutional Name Normalization

- Problem:
  - Author entry of institution names is idiosyncratic and inconsistent
  - Downstream attribution of research to an institution then lacks integrity
  - Inconsistent names complicate OA APC fee collection

#### • Solution:

- Guide users to enter Institution Names from a controlled vocabulary:
  - Convenient & intuitive auto-complete Name selection
  - Explicit Names from Ringgold Identify database
  - Exception Names "crowd-sourced" based on frequency-of-use
- Ringgold identifiers included for downstream inter-system compatibility and matching

#### Auto-Complete for Institution Name Normalization



### Lost In The Maze of APC Collection?

#### APC Management and Collection with CCC

- Many rules and protocols Fee structures, Funding sources, Split payments, Payment methods, etc.
- Solution involves tight coupling of editorial, production, publication and business processes
- Aries and Copyright Clearance Center are developing a collaborative solution:
  - Aries/Editorial Manager & ProduXion Manager handles functional workflows
  - CCC RightsLink handles collections & remittances
  - API-coupled data sharing and control signaling
- Improved collection times and yields
- Streamlined signaling for when to publish



#### **Author Submits EM/RightsLink Provisional Workflow** EM notifies RightsLink. **EM** Sends metadata – journal, article type, author, IP Address, ORCID, etc. Submission confirmation APC terms displayed to Editorial and peer review APC Author author based on business Confirmation rules CCC has agreed with Page publisher Copyright EM notified of Clearance confirmation Center **Submit** Submission acceptance "Payment due" CCC completes payment notification to CCC Submission transaction (e.g. flagged as processes credit card, Copyright "payment sends bill, processes Clearance complete" to "Payment waiver request, applies Center complete" trigger membership, post -pay notification to EM downstream or pre-pay workflow reconciliation, promotional code etc.)

### Where Have All The Reviewers Gone?

### Reviewer Discovery With ProQuest Pivot

- I can't find enough reviewers!
- My reviewers are burned out!
- I can't match manuscripts to reviewers easily!
- Reviewer Discovery with ProQuest
  - Database of 3.5 million curated profiles
  - Researcher-centric, rather than article-centric
  - Biographies and bibliographies
  - Title, abstract and authors are sent by API to Pivot
  - Pivot "fingerprint" matching
  - Up to 100 candidate matches returned
  - Selected candidates auto-registered into editorial workflow
  - De-duplication against existing EM people database
  - And most importantly, profiles include email addresses











Closest Matched Reviewer Candidates



Fingerprint Matching



#### How Can I Manage What I Can't Measure

### With EAR and X-EAR, You Can...

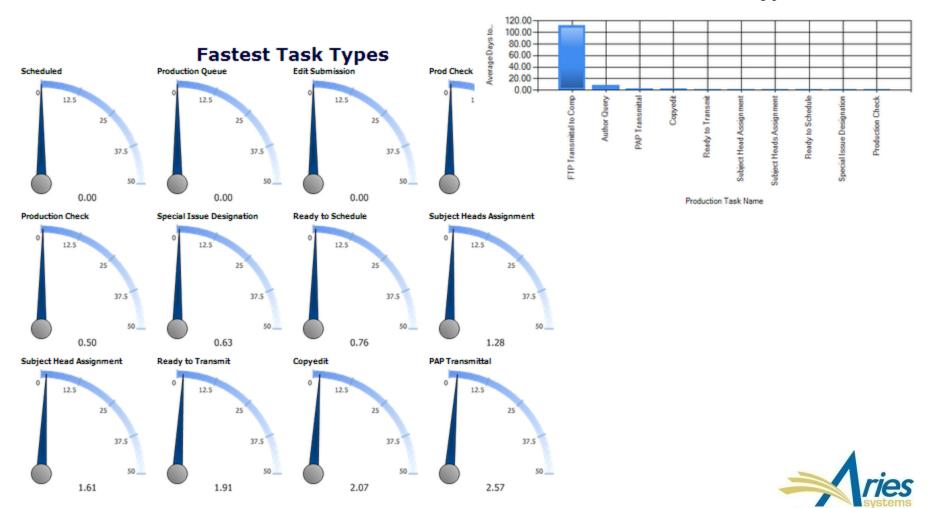
- Advanced, interactive reporting tools Enterprise Analytics Reporting
- Single publication and cross-publication (X-EAR)
- Comprehensive data schema is available to the publisher
- Joins on views and tables (X-EAR with easily extended views)
- Single publication and thousands of publications similar performance
- Tools include filters, gauges, tables, graphs, scheduling, emailing, etc.
- Standard, Custom Public, Custom Private, Shareable report inventories
- Flexible reporting sub-groups in development
- Fully integrated permissioning and access control



#### Sample Gauge output from X-EAR

#### **Slowest Task Types**

Publish Faster, Publish Smarte



### So, You Need APIs!

## Sure... Multiple Strategies

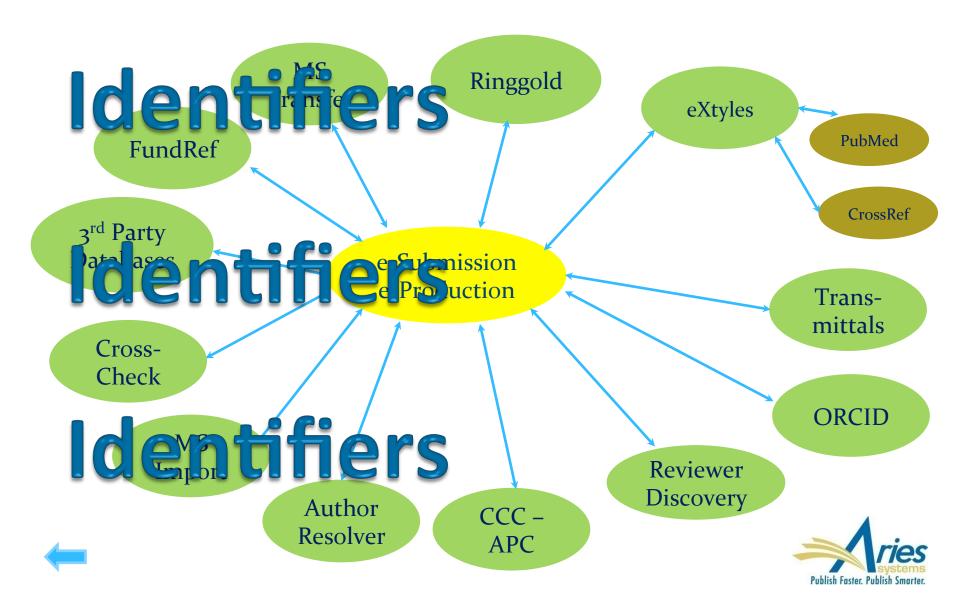
- Classic API models:
  - Purpose-built, may require complex logic/data structures
  - Not susceptible to "one-solution-fits-all" approach
  - Some available with Editorial Manager for 10+ years



- Super-Flex(ible) model:
  - SQL as the ultimate API mechanism (interface between application and data)
  - Real-time replication of live metadata database onto mirror data server
  - Access to entire e-submission/e-production metadata data model
  - Simple and complex API query constructs through SQL
  - Zero performance impact on live application even with extensive, heavy duty queries
  - Assures integrity of live application database
  - Can run customer-developed "widget" applications directly on mirror server for even greater flexibility



#### Rich API Solutions with EM



### Is That All There Is?

#### Our Time's Up, But...

- Extensive user-driven configurability (new article types, submission questions and questionnaires, etc.)
- Extensive manuscript transfer options
- Mobile-friendly today, apps coming!
- ORCID Single Sign-On
- Multilingual interfaces (8 languages)
- E-mail drop boxes
- iCal attachments

