Portfolio Expansion

Beginning the journey from "of" to "with" by designing to the customer



THE JOURNAL OF BONE & JOINT SURGERY

March 2 2011 VOL. 93-A NO. 5 ISSN: 0021-9355 JBJS.ORG EXCELLENCE THROUGH PEER REVIEW

SCIENTIFIC ARTICLES

609 Hand Wrist | Trauma

Effect of Calcium Phosphate Bone Cement Augmentation on Volar Plate Fixation of Unstable Distal Radial Fractures in the Elderly Jae Kwang Kim, MD

615 Shoulder

Risk Factors for Chondrolysis of the Glenohumeral Joint Brett P. Wiater, MD

624 Adult Hip

Five-Year Comparison of Oxidized Zirconium and Cobalt-Chromium Femoral Components in Total Knee Arthroplasty Catherine Hui, MD, FRCS(C)

631 Adult Hip

Comparison of One and Two-Stage Revision of Total Hip Arthroplasty Complicated Infection Christopher F. Wolf, MD

640 Adult Knee | Sports

Instability Dependency of Osteoarthritis Development in a Rabbit Model of Graded Anterior Cruciate Ligament Transection Yuki Tochigi, MD, PhD

Midterm Results of Osteochondral Lesions of the Talar Shoulder Treated with Fresh Osteochondral Allograft Transplantation Samuel B. Adams Jr., MD

655 Pediatrics

Functional Outcomes Following Single-Event Multilevel Surgery of the Upper Extremity for Children with Hemiplegic Cerebral Palsy J. Adam Smitherman, MD

662 Spine

A Population-Based Study of Juvenile Disc Degeneration and Its Association with Overweight and Obesity, Low Back Pain, and Diminished Functional Status Dino Samartzis, DSc

671 Trauma

Autologous Bone Marrow Grafting Combined with Demineralized Bone Matrix Improves Consolidation of Docking Site After Distraction Osteogenesis Ippokratis Hatzokos, MD

679 Adult Hip

Long-Term Results of Total Hip Replacement in Patients with Legg-Calvé-Perthes Disease Francesco Traina, MD

680 Trauma

Does Insurance Status Affect Continuity of Care for Ambulatory Patients with Operative Fractures? Philip Wolinsky, MD

CURRENT CONCEPTS REVIEW

Distal Humeral Fractures in Adults Aaron Nauth, MD, FRCSC

CASE REPORTS

Intrathoracic Migration of Large-Fragment Screws After Failed Shoulder Arthrodesis Scott P. Ryan, MD

In Vivo Wear of a Squeaky Alumina-on-Alumina Hip Prosthesis Michel P. Laurent, PhD

Delayed Presentation of a Traumatic Spinal Epidural Hematoma in a Preadolescent Andrew A.R. Lehman, MD

Total Knee Arthroplasty in a Patient with Erdheim-Chester Disease with Massive Joint Destruction Andre F. Steinert, MD

THE ORTHOPAEDIC FORUM

An AAOS-ORS Symposium Clinical Trials in Orthopaedics Research. Part II. Prioritization for Randomized Controlled Clinical Trials Jeffrey N. Katz, MD, MSc

TOPICS IN TRAINING

The Increased Financial Burden of Further Proposed Orthopaedic Resident Work-Hour Reductions Atul F. Kamath, MD

COMMENTARY & PERSPECTIVE

Risk Factors for Chondrolysis of the Glenohumeral Joint William N. Levine, MD

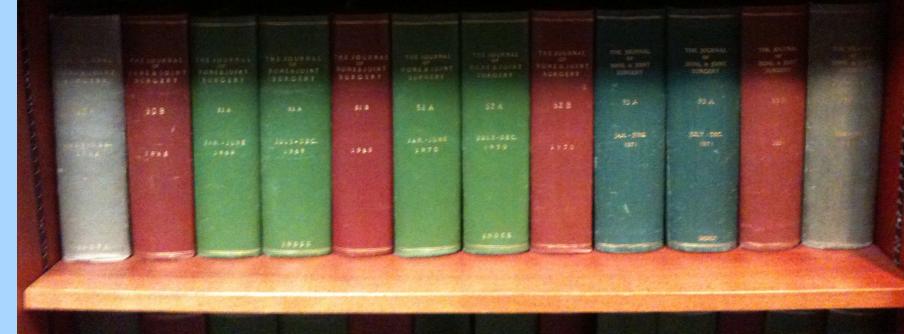
Comparison of One and Two-Stage Revision of Total Hip Arthroplasty Complicated Infection Thomas J. Blumenfeld, MD

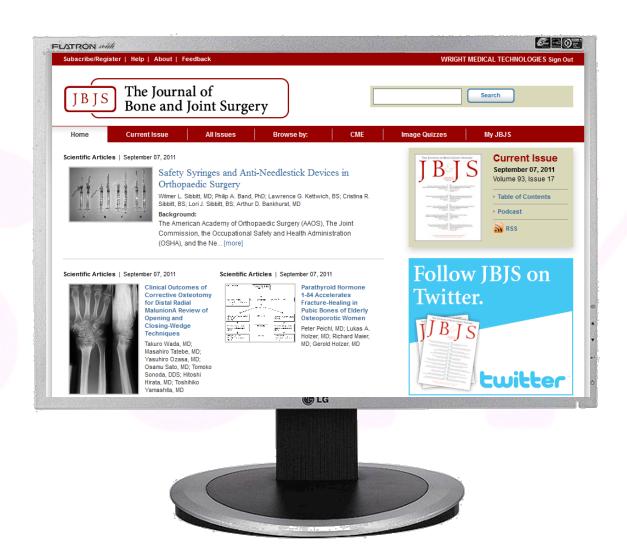
A Population-Based Study of Juvenile Disc Degeneration and Its Association with Overweight and Obesity, Low Back Pain, and Diminished Functional Status Michael J. Bolesta, MD

FOUNDED BY THE AMERICAN ORTHOPAEDIC ASSOCIATION IN 1903 THE OFFICIAL SCIENTIFIC PUBLICATION OF THE AAOS



HONE A JOINT	THE JOURNAL DE NUMBERY SURGERY	THE JOURNAL OF SOME A JOINT SURGERY	THE JOURNAL OF SONE A JOINT SURGERY	THE JOURNAL DONE & JOINT SURGERY	THE JOURNAL OF BONE & JOINT SURGERY	THE JOURNAL OF BONE & JOINT BURGERY	THE JOURNAL OF BGHS & JOINT SURGERY	THE JOURNAL MARKET SURGERY	THE JOURNAL SURGERY	SURGERY BONESION	2 4 K G
40 A	46-8	47 A	47 A	478	40 A	1 48 A	48 B	497	19 A	49 13	30 11 11
1927 - BEC.	1784	JAN, - JUNE 1965	JULY-DEG.	1101	JAN + JUNE	JULY - DUC.	1966	JAN. JUHR 1962	1947 1947	109 6 7	
18-0.8 X			TODEX			INDEX #			INDEX	-	







Transforming from the business of a journal to a business with a journal

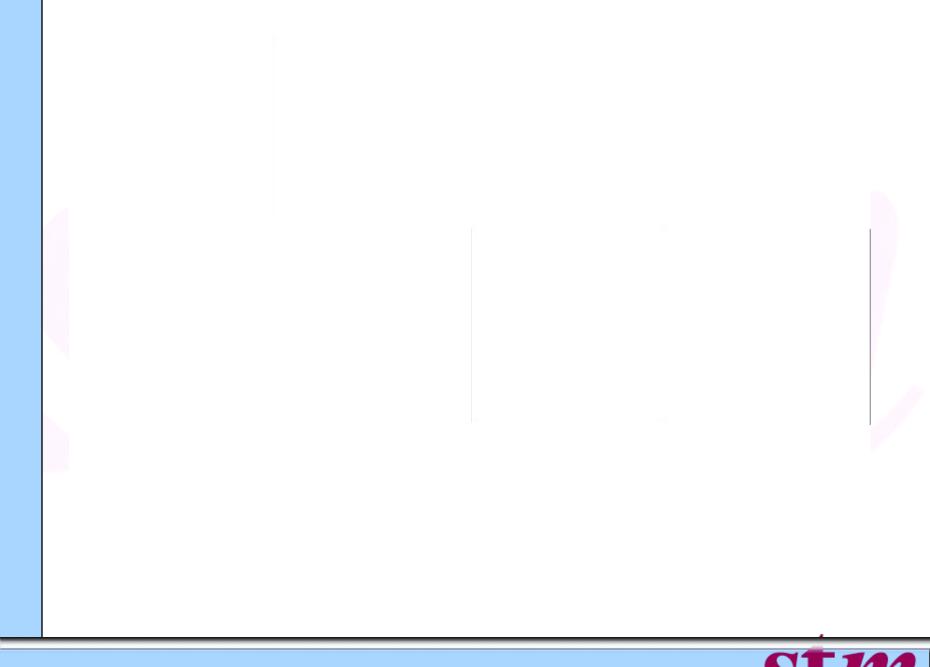


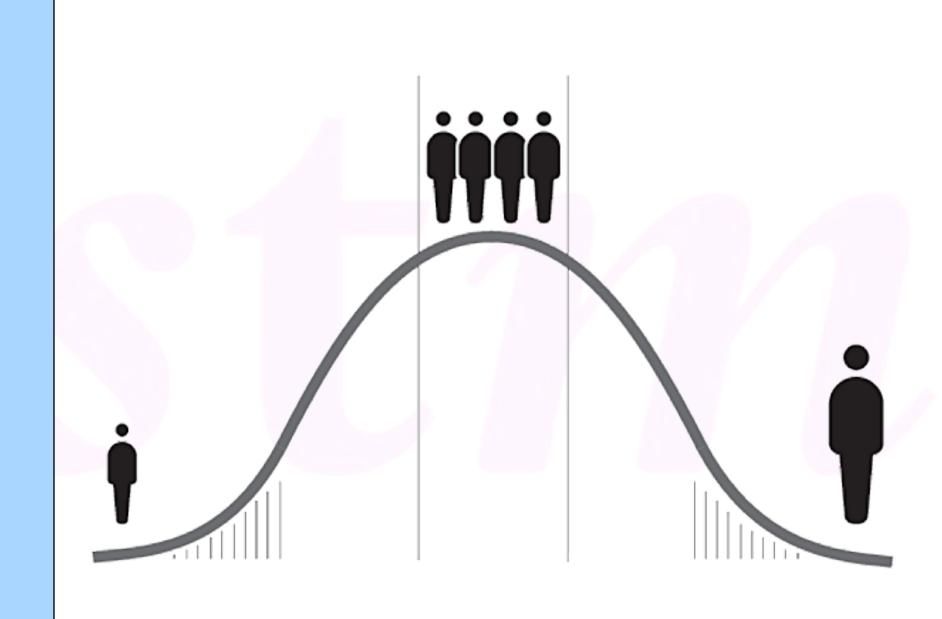














Tackling the Challenge

 Small team – CEO, Chair of Trustees, EIC, Assoc. Publisher, Bus. Dev., Marketing

Worked hard and fast – 8 weeks total time









Covering the Spectrum

Who

Surgeons

Residents

Fellows

Nurses

Primary care physicians

Physiotherapists

Patients

Where

Maine

New York

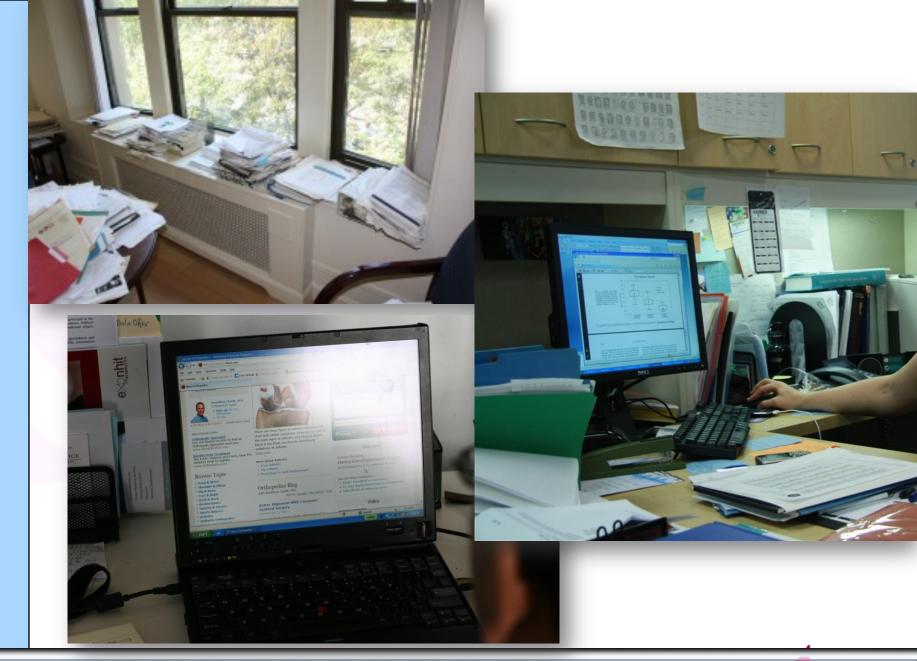
Iowa

Boston

What

- 100+ ideas
- 22 prototype concepts
- A dozen initial prototypes











Insight – Design – Strategy

- Customer insights gleaned from interviews, observations, research, synthesis, and iteration
- Design refined through a process of concept generation, prototyping, and user testing
- Strategy informed by insights into business evolution, strategic vision, and implementation plans



Insights Galore

- Users and needs
 - The road from theory to evidence
- The modes of information consumption
 - How the current product fits into those modes
- The importance of organizing information
- The role of personal interactions
- Print and digital intersections



Be The Journal of Bone and Joint Surgery

J B&J S

JBJS The Journal of Bone and Joint Surgery

J B J S

ESSENTIAL
Surgical Techniques

Evolving Practice in Orthopaedic Surgery

J B J S Case Connector
Connections & Trends in Orthopaedic Surgery





Narrow By: Topics Hand & Wrist Hip Infection Knee Oncology Pain Management Pediatrics Rehabilitation Shoulder Spine Trauma	Diseases & Conditions adverse effects of medication anaphylaxis aneurysm, periarticular ankylosis of hip ankylosis, bony arthritis arthritis of knee arthritis, gouty, acu	articul bone r chond comm nerve condyl distal extern node grou	ar cartilage marrow rocytes on peroneal le of femur femur lal iliac lymph	Dresedures	n
conduction abnorm anesti sensation ankle ankle antalg bacter blister	mal cardiac mal color mesia (no n) pain swelling ic gait remia c arrhythmia	Devices artificial limbs blade plate bone cements bone nails bone plates bone screws bone wires canes cannulae, femoral condylar plate crutches	Genden ferm mal Age ado adu age chil mid	nographics r nale le olescent alt ed adult, 80 and over	



JBEJS

The Journal of Bone and Joint Surgery

J B&J S

JBJS

The Journal of Bone and Joint Surgery

J B&J S

ESSENTIAL Surgical Techniques

Evolving Practice in Orthopaedic Surgery

J B J S HIP SURGERY Highlights
Putting research in context

J B J S

Case Connector

Connections & Trends in Orthopaedic Surgery

J B J S ORTHOPAEDIC TRAUMA Highlights
Putting research in context

J B&J S SHOULDER & ELBOW Highlights
Putting research in context

J B J S SPORTS MEDICINE Highlights
Putting research in context

J B J S KNEE SURGERY Highlights

Putting research in context



Hip Surgery

The Journal of Bone and Joint Surgery

JBJS Case Connector
Connections & Trends in Orthogoedic Surgery

J B J S ESSENTIAL Surgical Techniques

Evolving Practice in Orthopaedic Surgery

J B J S HIP SURGERY Highlights
Putting research in context

Trauma

JBJS The Journal of Bone and Joint Surgery

JBJS Case Connector

Connections & Trends in Orthopaedic Surgery

J B J S ESSENTIAL Surgical Techniques
Evolving Practice in Orthopaedic Surgery

J B J S ORTHOPAEDIC TRAUMA Highlights

Putting research in context

Sports Medicine

JBJS The Journal of Bone and Joint Surgery

JBJS Case Connector

J B J S Surgical Techniques
Evolving Practice in Orthopaedic Surgery

JBJS SPORTS MEDICINE Highlights
Putting research in context

Shoulder & Elbow

The Journal of Bone and Joint Surgery

JBJS Case Connector
Connections & Trends in Orthopaedic Surgery

J B J S ESSENTIAL Surgical Techniques
Evolving Practice in Orthopaedic Surgery

J B J S SHOULDER & ELBOW Highlights
Putting research in context

Knee Surgery

JBJS The Journal of Bone and Joint Surgery

JBJS Case Connector
Connections & Trends in Orthopaedic Surgery

J B J S ESSENTIAL Surgical Techniques
Evolving Practice in Orthopaedic Surgery

J B J S KNEE SURGERY Highlights
Putting research in context



We're Not Done Yet!

- One idea abandoned
- One idea "on hiatus"
- One idea under active development
- One enhancement under active development
- Other initiatives underway
- Business initiatives established and functioning



Was It Worth It?

- User-centered design is expensive and time-consuming
- Knowing your customers reduces risk
- Customer knowledge helps strategy development
- Knowing what to do and knowing how to do it are not the same thing
 - Technology options, business model options are separate initiatives
- Initiatives have potential for a strong ROI



Time's Up!

About your speaker:

Name: Kent R. Anderson

Company: JBJS, Inc.

Tel: 781-433-1209

Email: kanderson@jbjs.org

Social Media: @kanderson

Blog: http://scholarlykitchen.sspnet.org

