

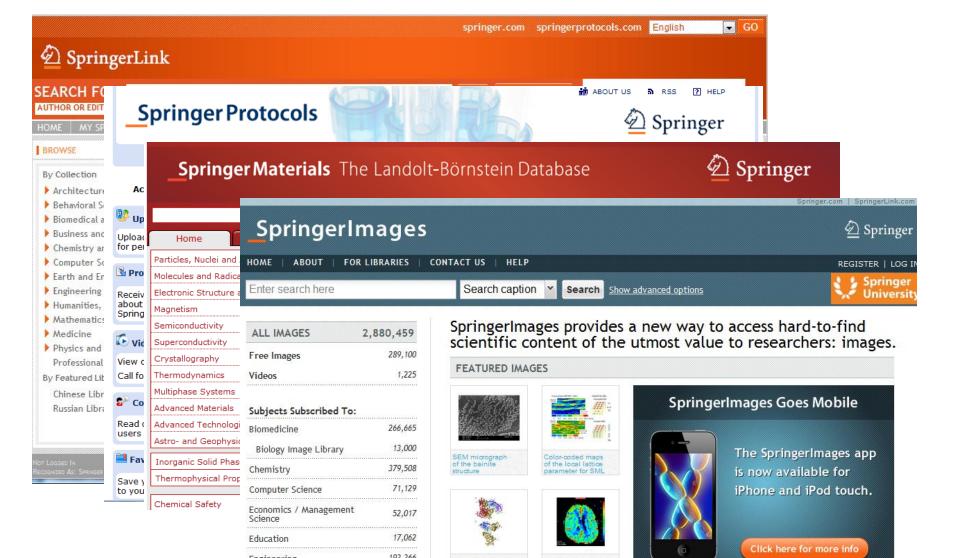
Springer's COUNTER Experience

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VP Platform Development

March 17, 2011



Platforms with COUNTER reporting





Statistics Reports by Platform

	COUNTER							
Platform	CR1	CR2	BR2	DB1	JR1	JR5	Custom	Publisher
SpringerLink			✓		✓	✓		✓
SpringerProtocols	√		✓		✓		✓	√
SpringerImages		✓		✓			✓	✓
SpringerMaterials	✓		✓				✓	√

Non-COUNTER

- Custom reports are on institution and consortium level and show non-COUNTER items
 - e.g., visits, page views, fulltext requests (varies per platform)
- Publisher reports are offered by statistics provider to publisher and show other non-COUNTER items,
 - e.g., hits, page views, and other metrics by daily, weekly, and monthly duration for **all/combined** institutions and consortia (varies per platform)



Custom report samples

SpringerProtocols
Consortium
Overview
Report

Report:	Consortia Ov	erview Re					
Description:	a) Visits b) Pa	ge Views	s d) Licenc	e denials			
Granularity:	Monthly						
Consortium:	SpringerProtocols Taiwan Consortium - 3000122780						
Date run:	3/3/2011						
Institution Name	BusinessPart	City	Metric	Jan-11	YTD Total		
Life Science Library Academia	1000835728	Taiwan	Page views				
Life Science Library Academia	1000835728	Taiwan	Visits		Ī		
Life Science Library Academia	1000835728	Taiwan	License Denials				
Life Science Library Academia	1000835728	Taiwan	Fulltext Request				

SpringerProtocols
Institutional
Overview
Report

Report:	Institutional Overview	Report									
Description:	a) Fulltext Requests b)	Licence de	enials								
Granularity:	Month	<u> </u>									
Institution:	Stanford University Gre	een Library	- 8200924	855							
Run on:	3/1/2011										
	Title	ISBN	eISBN	pISSN	eISSN	Subject Co	Copyright	Metric	Jan-11	YTD Total	
Section Requests	Mitochondrial DNA: M	978-1-934	978-1-597	1064-3745	1940-6029	Cell Biolog	2009	Fulltext Requests	_1		
Section Requests	Mitochondrial DNA: M	978-1-934	978-1-597	1064-3745	1940-6029	Cell Biolog	2009	Licence denials			
Section Requests	Molecular Biomethods	978-1-603	978-1-603	27-375-6		Biochemis	2008	Fulltext Requests			
Section Requests	Molecular Biomethods	978-1-603	978-1-603	27-375-6		Biochemis	2008	Licence denials			Π
Section Requests	Transgenic Maize: Met	978-1-934	978-1-597	1064-3745	1940-6029	Plant Scie	2008	Fulltext Requests			Π
Section Requests	Transgenic Maize: Met	978-1-934	978-1-597	1064-3745	1940-6029	Plant Scie	2008	Licence denials			
Section Requests	Embryonic Stem Cells:	978-0-896	978-1-592	1064-3745	1940-6029	Cell Biolog	2001	Fulltext Requests			Π
Section Requests	Embryonic Stem Cells:	978-0-896	978-1-592	1064-3745	1940-6029	Cell Biolog	2001	Licence denials			Π
Section Requests	Cardiac Gene Expression	978-1-588	978-1-597	1064-3745	1940-6029	Genetics/	2007	Fulltext Requests			
Section Requests	Cardiac Gene Expression	978-1-588	978-1-597	1064-3745	1940-6029	Genetics/	2007	Licence denials			П
Section Requests	Mass Spectrometry of	978-0-896	978-1-592	1064-3745	1940-6029	Protein Sc	2000	Fulltext Requests			Π
Section Requests	Mass Spectrometry of	978-0-896	978-1-592	1064-3745	1940-6029	Protein Sc	2000	Licence denials			Π
Section Requests	Posttranslational Modi	978-0-896	978-1-592	1064-3745	1940-6029	Protein Sc	2002	Fulltext Requests			Π
Section Requests	Posttranslational Modi	978-0-896	978-1-592	1064-3745	1940-6029	Protein Sc	2002	Licence denials			
Section Requests	Microarray Methods fo	978-1-607	978-1-607	1064-3745	1940-6029	Pharmaco	2010	Fulltext Requests			П



Custom report samples

SpringerImages
Consortium
Overview
Report

Report:	Consortium O	verview Re	eport			
Description:	a) Sessions b)	Searches				
Granularity:	Month					
Consortium:	0905 Bayer Sch	nering Pha	rma AG (0390) - 3	00	0171692	
Date run:	2/11/2011					
Institution Name	BusinessPartn	City	Metric		Jan-11	YTD Total
BAYER CORP ATTN	8200696480	Berkeley	Total Sessions			
BAYER CORP ATTN	8200696480	Berkeley	Total Searches			
BHC Elberfeld (Ha	3000116939	Barcelona	Total Sessions			
BHC Elberfeld (Ha	3000116939	Barcelona	Total Searches			
Bayer HealthCare	3000116903		Total Sessions			
Bayer HealthCare	3000116903		Total Searches	Г		
Bayer HealthCare	3000175175	Melbourn	Total Sessions			
Bayer HealthCare	3000175175	Melbourn	Total Searches			

SpringerImages Consortium Report

Consortium report				
0905 Bayer Schering Ph	arma AG (0	39	0) - 3000	0171692
Date run:				
2/14/2011				
			Jan-11	YTD Total
Page views				
Visits				
Number of Exports				
Number of Sets created	d			
Number of Registration	ns			
Searches by Subject Co	llection To			
Image Details by Subje	ct Collectio			
Image details by Subje	Biomedici			
Image details by Subje	Chemistry			
Image details by Subject	Environme			
Image details by Subject	Geoscieno			
Image details by Subject	Life Scienc			
Image details by Subject	Mathemat			
Image details by Subject	Medicine			
Image details Denial by	/ Subject C		U	U



Custom report samples

SpringerImages Institution Report

Institution r	eport		
Aarhus Univ	ersity Library - 2000599766		
Date run:			
2/11/2011			
Page views			5
Visits			3
Number of I	Exports		
Number of 9	Sets created		
Number of I	Registrations		5
Searches by	Subject Collection Total		5
Image Detai	ls by Subject Collection Total		3
Image detai	Biomedicine		ļ
Image detai	Chemistry		3
Image detai	Geography		2
Image detai	Life Sciences	36	36

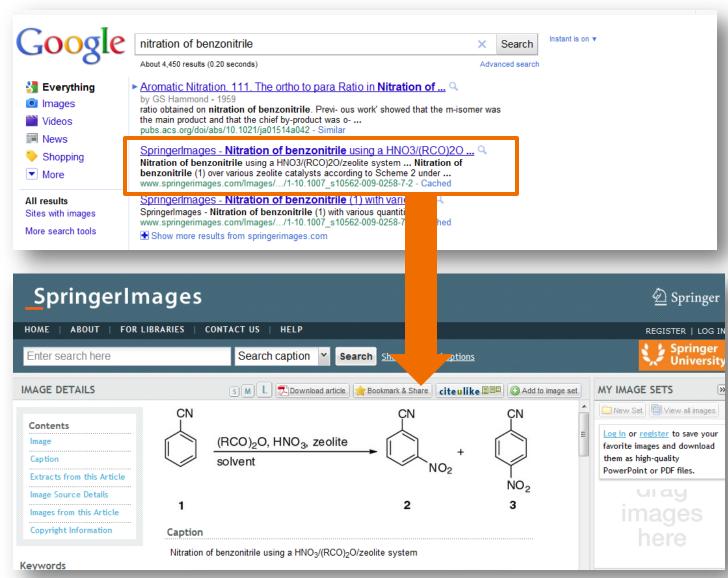
SpringerMaterials
Consortium
Overview
Report

	Report:	Consortium O	verview Re	eport					
	Description:	a) Visits b) Pag	ge Views c) Fulltext Request:					
	Granularity:	Monthly							
,	Consortium:	Statewide Cal	ifornia Ele	ctronic Library Con					
	Date run:	1/14/2011							
1									
	Institution Name	BusinessPartn	City	Metric	Sep-10	Oct-10	Nov-10	Dec-10	YTD Total
•	CALIFORNIA INSTIT	8200757022		Page views					
	CALIFORNIA INSTITU	8200757022		Visits					
	CALIFORNIA INSTITU	8200757022		Fulltext Request					
	SRI International Co	8200513446		Page views					
	SRI International Co	8200513446		Visits					
	SRI International Co	8200513446		Fulltext Request					
	UNIV OF SOUTHERN	8200831610		Page views					
	UNIV OF SOUTHERN	8200831610		Visits					
	UNIV OF SOUTHERN	8200831610		Fulltext Request					



Issues with COUNTER

- If a user does a search on Google...
- Finds a term from SpringerImages and clicks on it...
- Lands on the Image Details page and gets what they are looking for...
- COUNTER DB report ignores this!



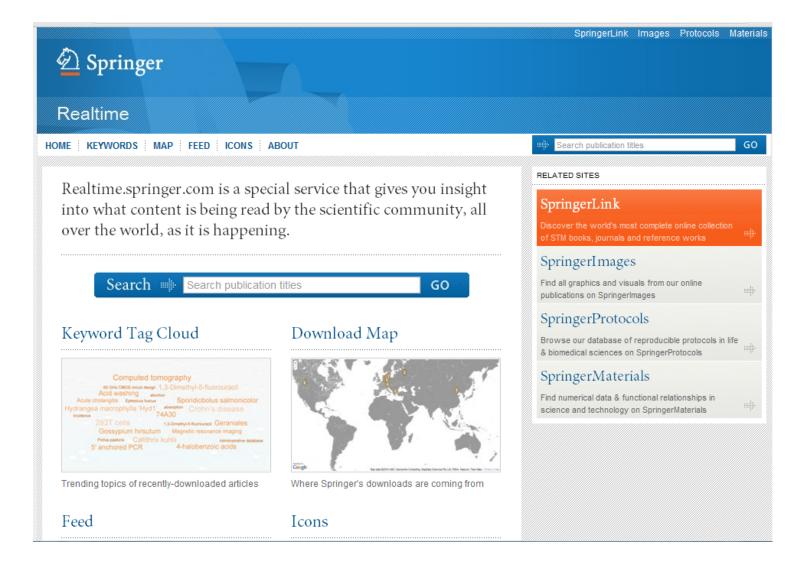


Working with COUNTER

- Compliance (for journals, databases)
 - Clear, straightforward, but many requirements
 - E.g. double clicks counted as one request, robots/spiders/crawlers filtered out, etc.
 - Application process for approval, monitoring by COUNTER is time consuming
- General
 - COUNTER is consistent, clear, and widely accepted
 - Compliance and implementation do require diligence, vigilance, and periodic reexamination
 - There can be a good deal of effort in achieving and maintaining compliance, e.g.,
 - Translating logs from different vendors for different sites to produce COUNTER compliant numbers
 - Dealing with such issues as missing sessionIDs in logs, ensuring proper traffic filtering, counting regarding overlapping IPs, etc.

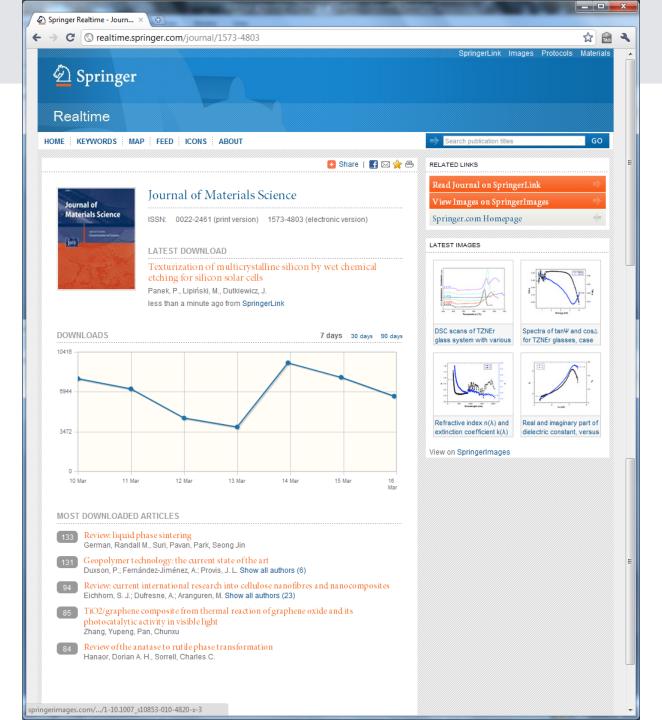


Going beyond



COUNTER

 Provides real-time data on journal and book usage from all platforms





Thank You

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