



E-Books – challenge and chance

Experiences in the digital age from an STM publisher's perspective

Spanish Association of Publishers Guilds Madrid, June 17th 2010

Dagmar Laging

Vice President Sales





Agenda

Introduction

Market situation / Competition

Business model

Usage

Sales

Questions and discussion



Some facts about Springer SBM



science+business media

- 60 Publishers in 20 countries
- 2nd largest STM Publisher
- Largest publisher in Gemany
- Owned by EQT Private Equity
- Close to 900 Mio Euro turnover
- 5,000 employees
- 2,000 journals and 5,500 new books p.a.



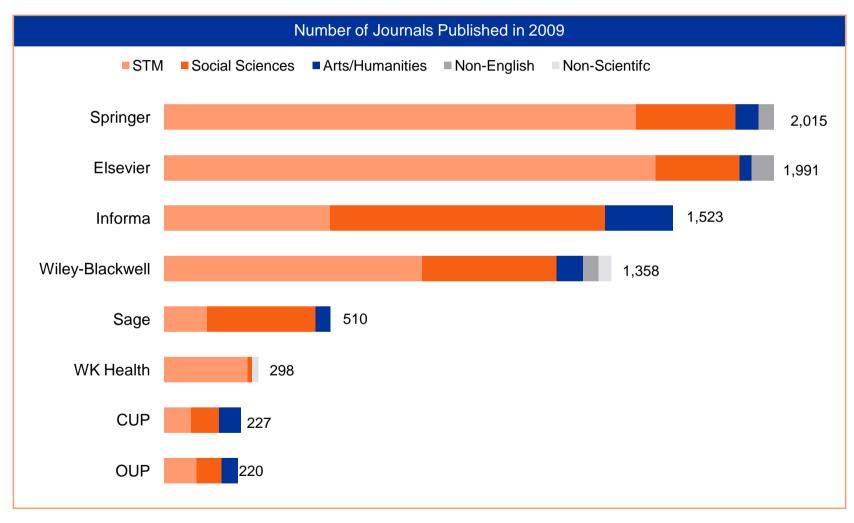


Historical overview (selected events)

1842 Founding of the scientific publisher Springer-Verlag in Berlin. 1889 A. E. Kluwer founds his own publishing house in the Netherlands. 1946 Office in Heidelberg opened. 1964 Greater international focus and founding of Springer-Verlag New York. Founding of Kluwer Academic Publishers (KAP). 1978 Kluwer acquires Plenum Publishers in USA. 1998 1999 Bertelsmann acquires the majority share in the scientific publishing house Springer-Verlag for its corporate division Bertelsmann Professional Information. Name of the new publishing group: BertelsmannSpringer. 2003 The British financial investors Cinven and Candover acquire Kluwer Academic Publishers (KAP) at the beginning of the year. BertelsmannSpringer sold to Cinven and Candover in the spring. As of October, BertelsmannSpringer is renamed Springer Science+Business Media. Merger of Springer Science+Business Media with KAP. The result is the second-largest publisher 2004 worldwide in the Science, Technology, Medicine (STM) field. 2005 -Acquisitions include Current Medicine Group, Humana Press, Bohn Stafleu van Loghum and 2008 BioMed Central. 2009 EQT and CIG acquire Springer from Cinven and Candover.



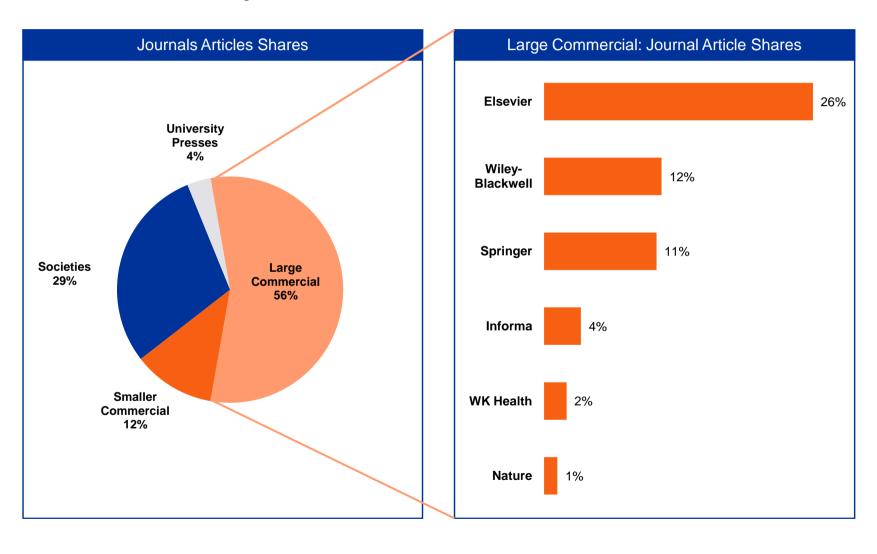
Leading Publishers: Number of Journals



⁽STM, Social Sciences, Arts/Humanities: English-language scientific journals only; Non-English: scientific journals e.g. in German or French; Non-English: magazines, newspapers, newsletters etc.; Springer including BioMed Central and Springer Professional Medicine)

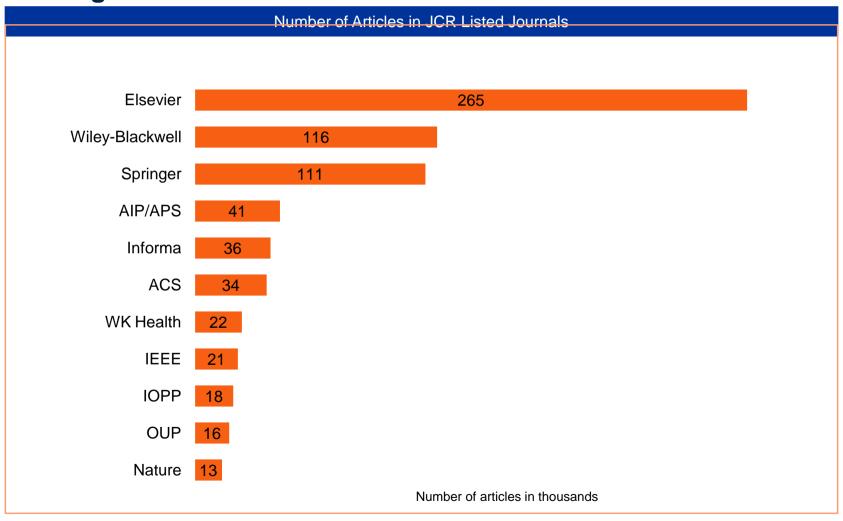


Journals: market position





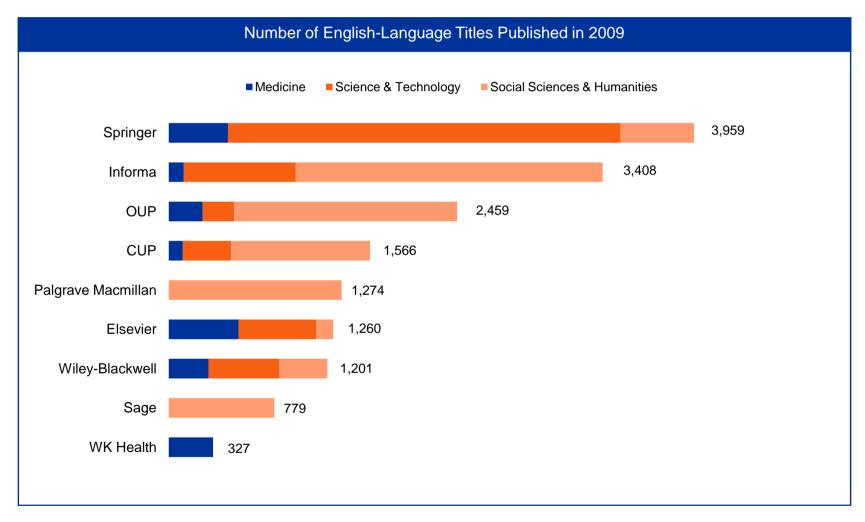
Leading Publishers: Number of Articles in JCR Listed Journals



(Number of articles listed in the ISI Journal Citation Reports Science and Social Sciences 2008 databases; AIP/APS including member societies; Springer including BioMed Central and Springer Professional Medicine)

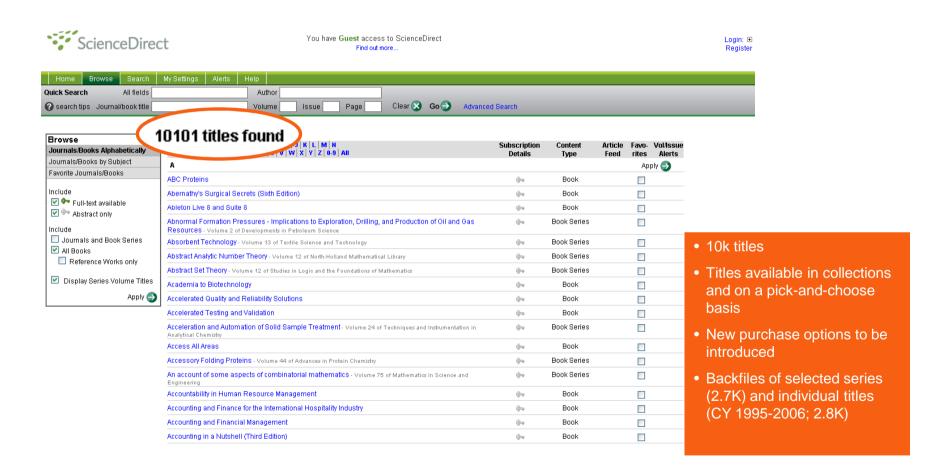


Books: market positions



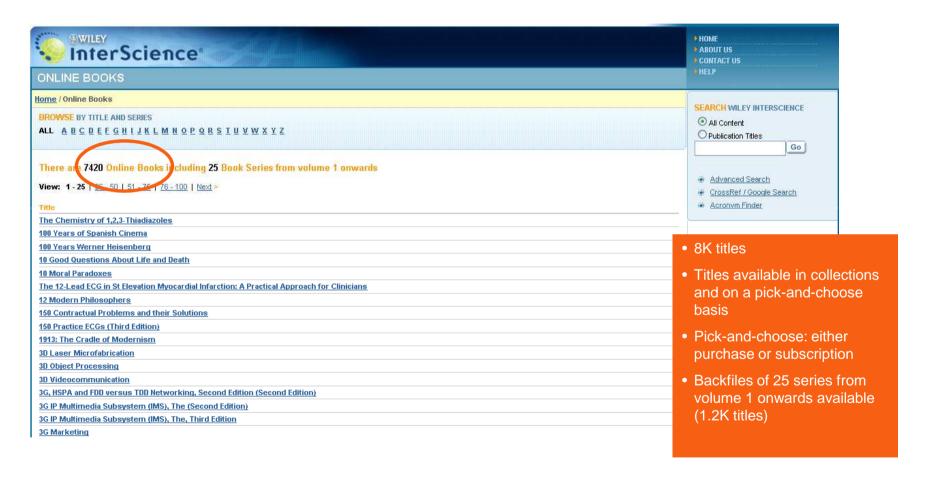


eBooks: Elsevier



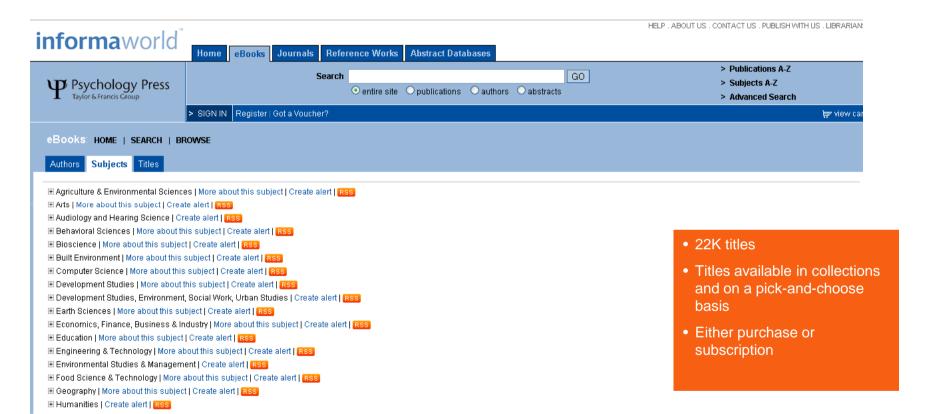


eBooks: Wiley-Blackwell





eBooks: Taylor & Francis





Books: market positions

	#1 Publisher	#2 Publisher	#3 Publisher	
Clinical Medicine	Lippincott W&W	Elsevier Health	McGraw-Hill	#4/5 Springer
Biomedical & Life Sciences	Springer	Wiley-Blackwell	Elsevier	
Earth & Environmental Science	Springer	CUP	Wiley-Blackwell	
Chemistry & Materials Science	Wiley-Blackwell	2 Springer	Taylor & Francis	
Physics & Astronomy	Springer	CUP	Wiley-Blackwell	
Engineering	Wiley-Blackwell	2 Springer	Taylor & Francis	
Computer Science (research-level)	Springer	IEEE	IGI Global	
Mathematics & Statistics	Springer	Wiley-Blackwell	Taylor & Francis	
Business & Economics	Taylor & Francis	Palgrave Macmillan	Edwin Elgar	#4/ [§] Springer
Social Sciences & Humanities	Taylor & Francis	OUP	Palgrave Macmillan	#8/ Springer

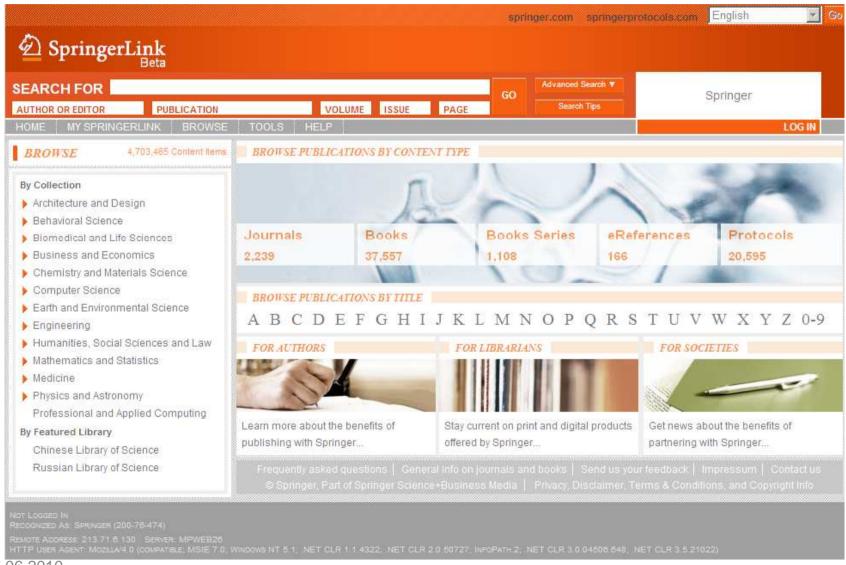


Number of eBooks available

 SpringerLink 	37.000
• InformaWorld	22.000
ScienceDirect	10.000
Wiley InterScience	8.000

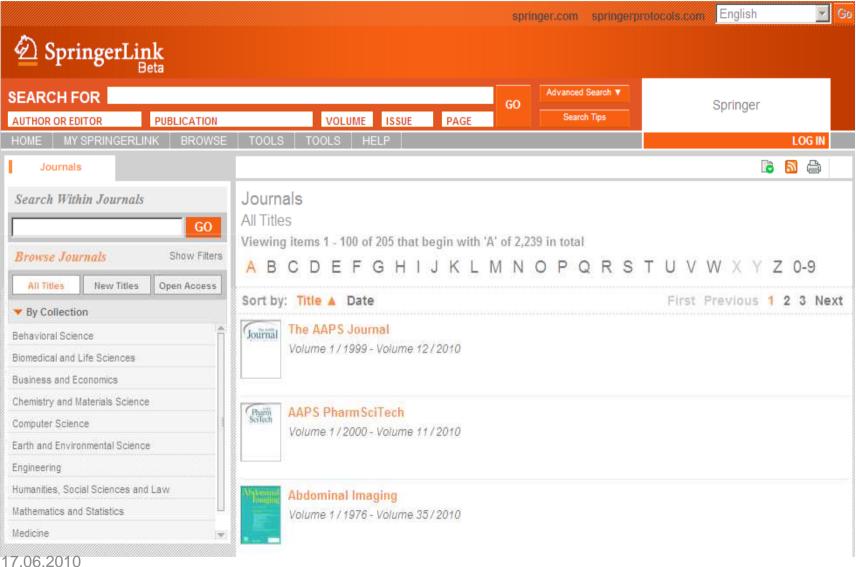


SpringerLink



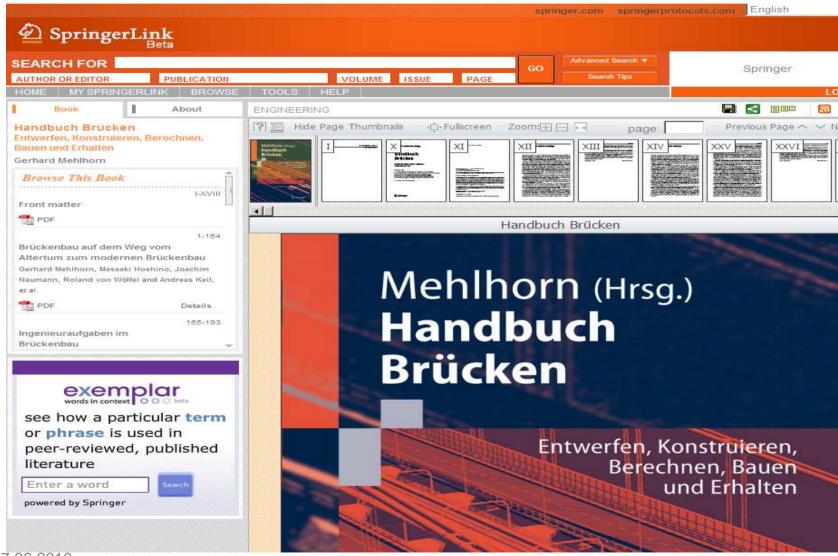


SpringerLink - Journals





SpringerLink – E-Books



17.06.2010



E-Book Collections 2010

- 17 E-Books Collections
 - clustered per subject category (from mathematics to geosciences)
 - -12 english language collections
 - -5 german language collections
 - Content also from our professional publishers Springer
 Fachmedien (Gabler, Vieweg & Teubner)
- 6 Copyright years 2005 to 2010



- Springer E-Book **Collections**

Subject packages

Behavioral Science

Biomedical and Life Science

Business and Economics

Chemistry and Materials Science

Computer Science

Earth and Environmental Science

Engineering

Humanities, Social Sciences, Law

Mathematics and Statistics 9

Medicine 10

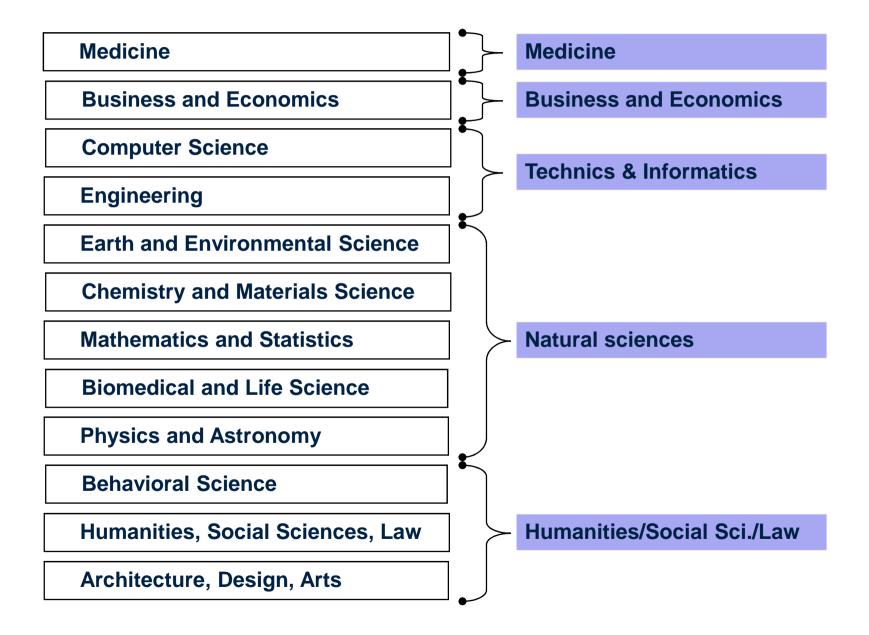
Physics and Astronomy

13 **Professional & Applied Computing**

eBooks*

^{*} STM English language books copyright year 2010



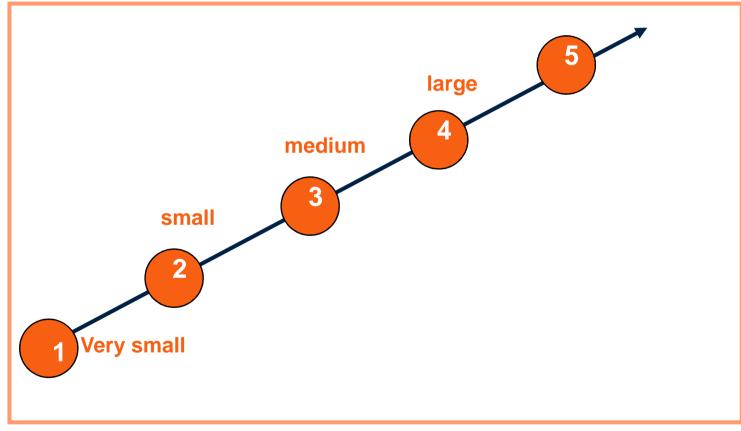




Number of students/
Researchers (FTE's)

E-Book Pricing

Very large



Research intensity (University, Research institution, Polytechnique)



Attractive Licensing terms

- campus-wide access (IP-authentification)
- remote access via VPN client
- Unlimited multiple users
- Free delivery of metadata
- No limitation to print
- Copy and paste for your personal scientific work
- Ownership rights archival access



Printed version

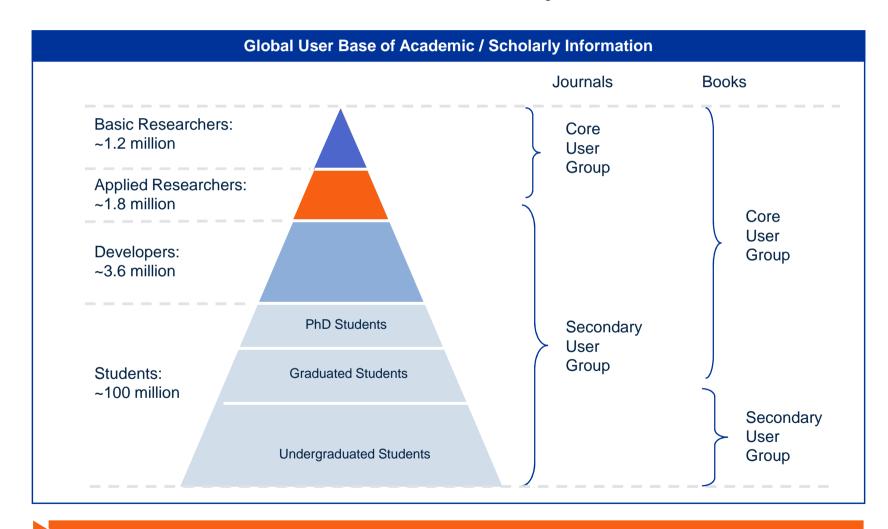
- Depending on opening hours of library
- Usage on site primarily
- 1 Book / 1 User
- Limited lending period
- Reference in OPAC on title level only
- High costs for physical storage
- High costs for re-selling / theft

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- Usage / availabitlity around the clock(24/7)
- Usage everywhere (remote access)
- 1 book / unlimited users
- Unlimited timely usage
- Reference on chapter level through various interfaces plus OPAC
- No need for physical storage
- No theft
- Archival rights ongoing access

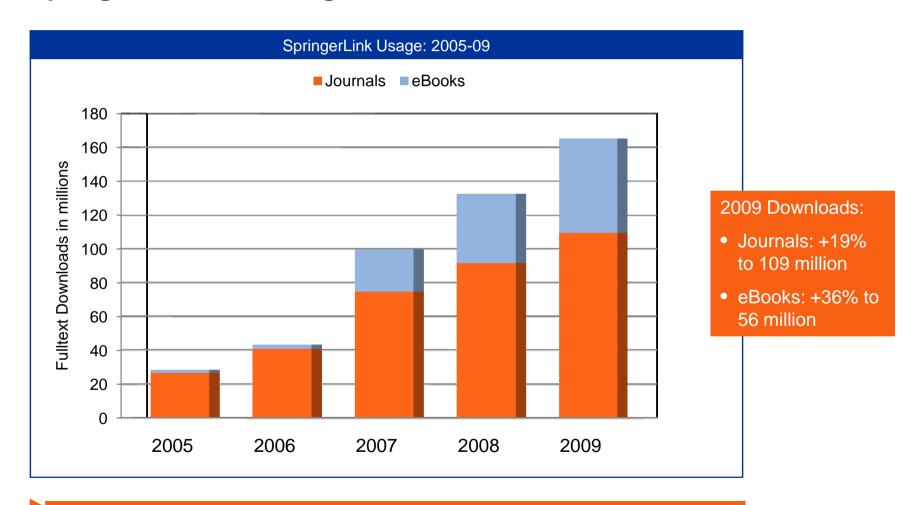


Global User Base of Academic / Scholarly Information



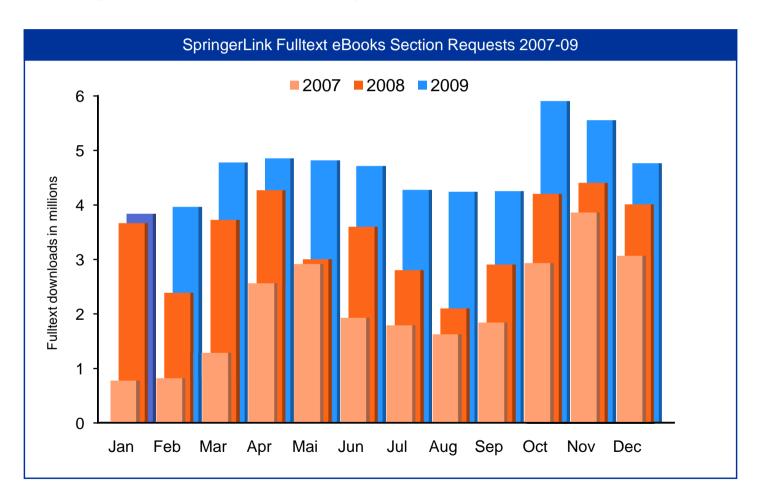


SpringerLink Total Usage: 2005-09



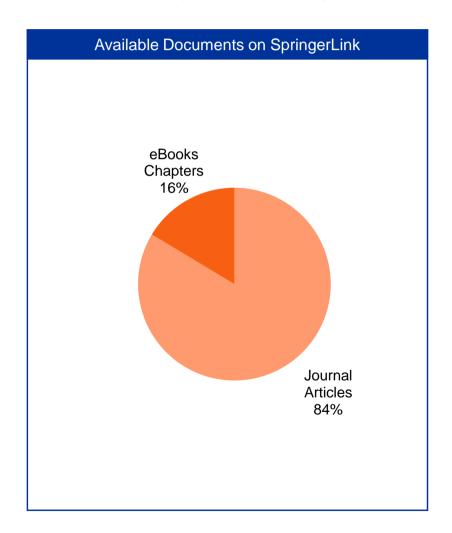


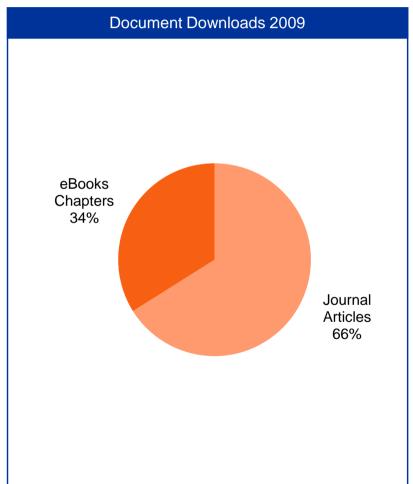
SpringerLink eBooks Usage 2007-09





eBooks usage much higher then anticipated

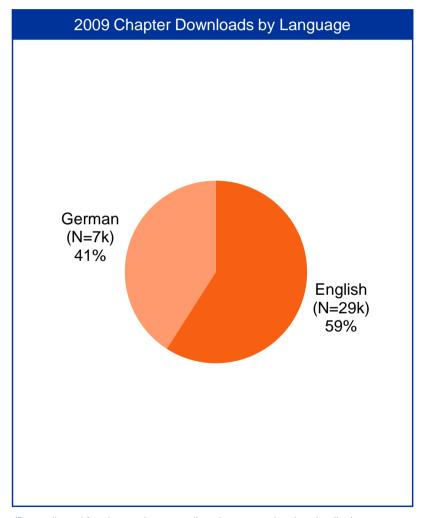






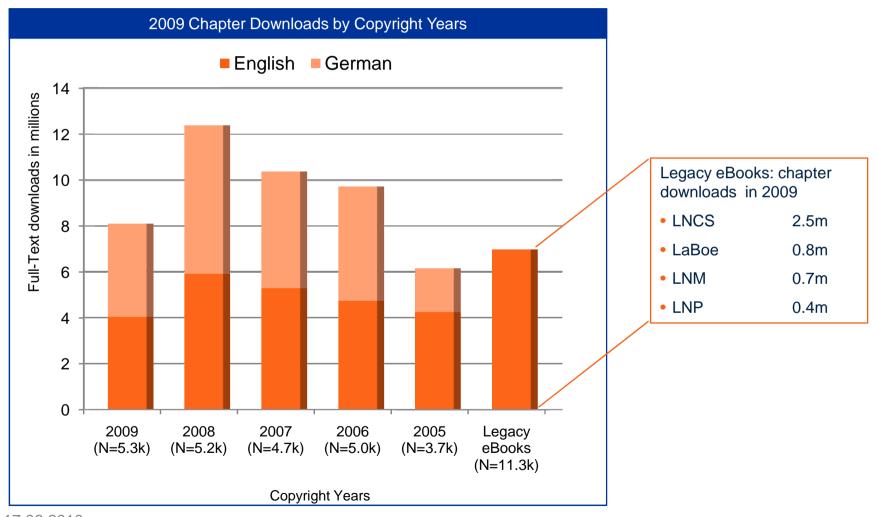
Chapter Downloads by Language

- At the end of 2009, there were approx. 36 thousand eBooks available on SpringerLink. Thereof, 29 thousand were in English and 7 thousand in German.
- Usage of German language titles was particularly high. More than 22 million chapter downloads, or 41% of total usage, were for those titles.
- The 29 thousand English language titles accounted for more than 32 million downloads, or 59% of total usage.





Chapter Downloads by Copyright Years

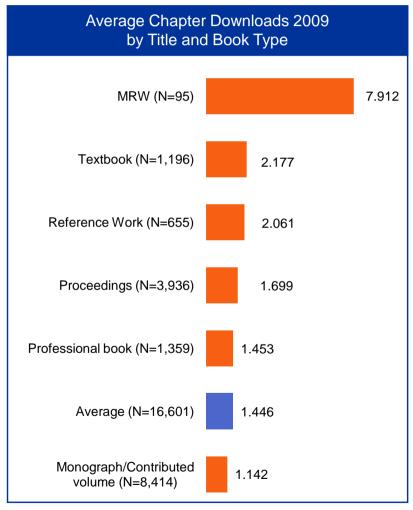


^{1 (}Excl. Protocols; data adjusted for abnormal usage spikes due to massive downloading)



Chapter Downloads by Book Type – English Language Titles

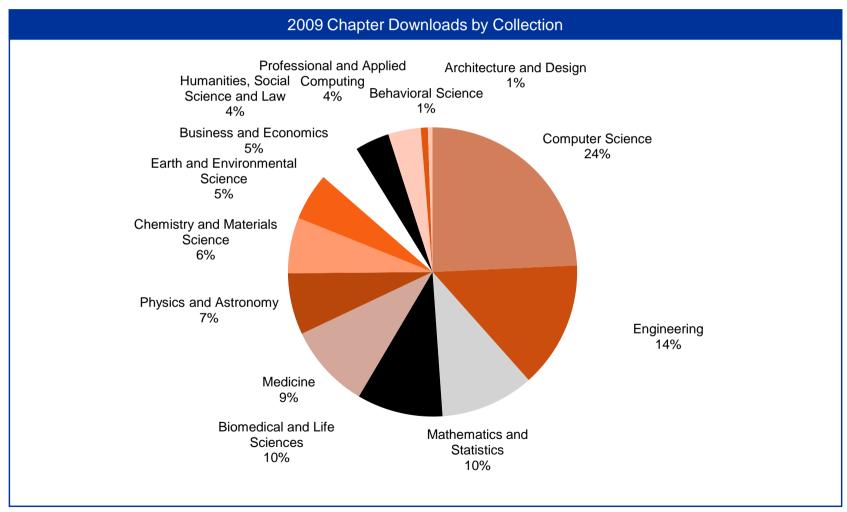
- The average title in an English language eBooks collection (CY 2005-09) received 1,446 full-text chapter downloads in 2009.
- (Major) reference works and textbooks have proven to be particularly popular with users. Clearly at the top are the MRWs, with an average of 7,912 chapter downloads. However, an average MRW contains almost 1,400 sections, putting the high number of downloads somewhat in perspective.



(Only major categories are shown; Reference Works include Encyclopedia, Handbooks, and Reference Works; excl. Protocols and legacy titles; data adjusted for abnormal usage spikes due to massive downloading)



Usage by Package – English Language Titles

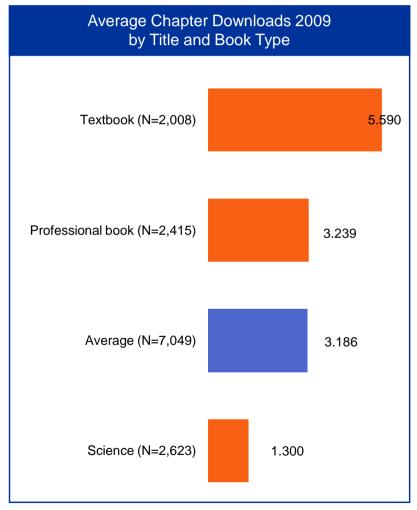


¹⁷⁽Data adjusted for abnormal usage spikes due to massive downloading; excl. Protocols and legacy eBooks)



Chapter Downloads by Book Type – German Language Titles

- The average title in a German language eBooks collection (CY 2005-09) received 3,186 chapter downloads in 2009.
- German language textbooks are extremely popular, with the average title having more than 5,500 downloads in 2009.
- The professional book program seemed to be also highly attractive to SpringerLink users in the academic and corporate environment, while the scientific books (mostly dissertations from GWV) showed lower download numbers on average.

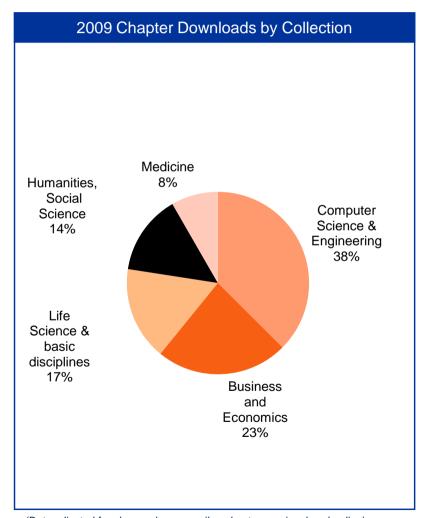


(Only major categories are shown; data adjusted for abnormal usage spikes due to massive downloading)



Chapter Downloads by Collection – German Language Titles

- In 2009, the German language eBooks collection
 Computer Science & Engineering received 8.4 million chapter downloads, making it the most used collection by far.
- Second comes the Business and Economics collection with 5.3 million downloads, followed by the Life Science & basic disciplines (3.7 million), Humanities, Social Sciences (3.2 million) and the Medicine collections (1.9 million).

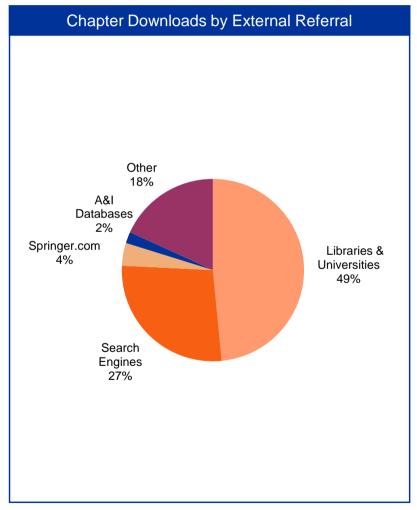


(Data adjusted for abnormal usage spikes due to massive downloading)



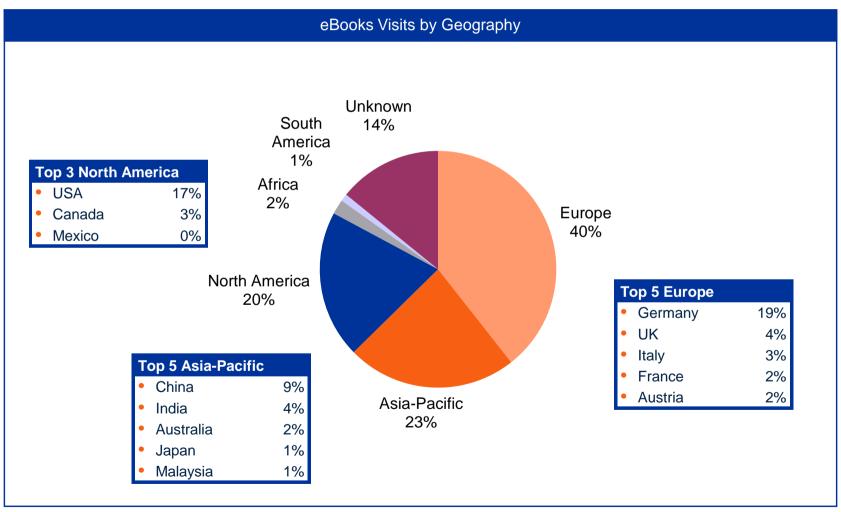
Chapter Downloads by Visitor Referral

- Library websites, and here especially the library OPACs, are the most important source where SpringerLink eBooks users start their search. Almost half of all external referrals are from those sites.
- Second come the general search engines, with 27% of all external referrals. Here, the generic Google search engine is most important. Traffic from Google Scholar as well as other search engines is marginal.
- Looking at the eBooks visits by Geography (next page), most users are from Germany (19% of all visits), USA (17%), and China (9%).





eBooks Visits by Geography

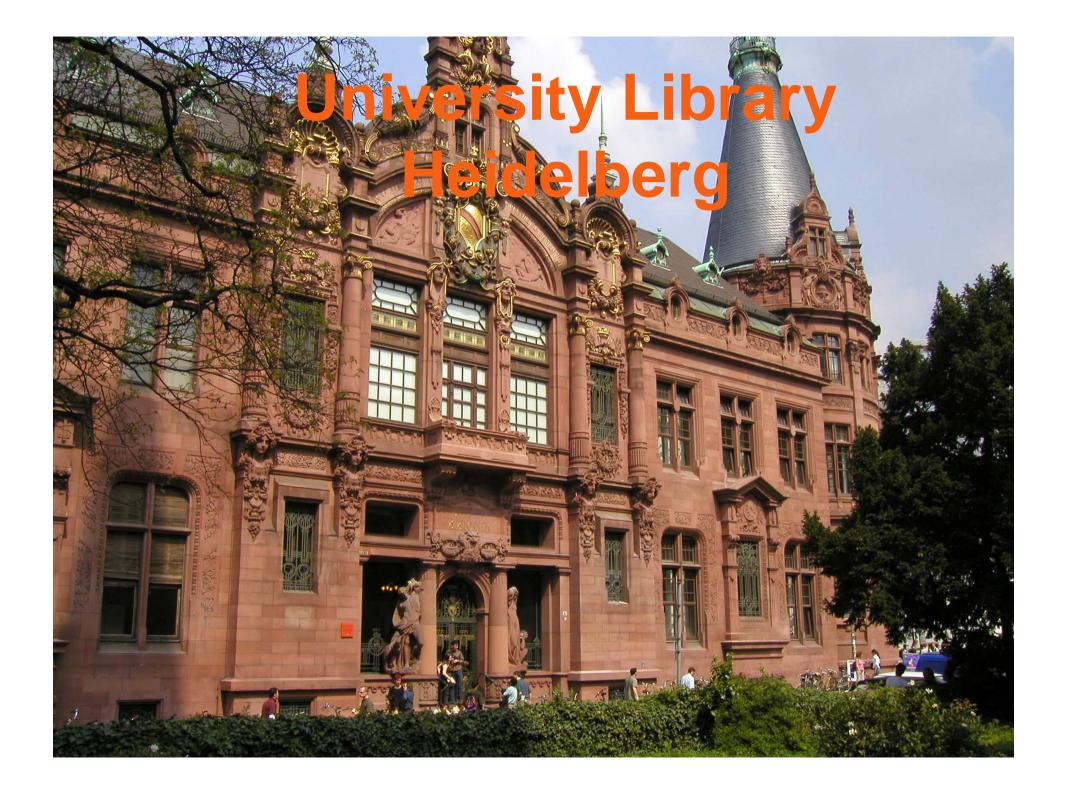


¹⁷⁽Source Coremetrics, Jan-Jul 2009)

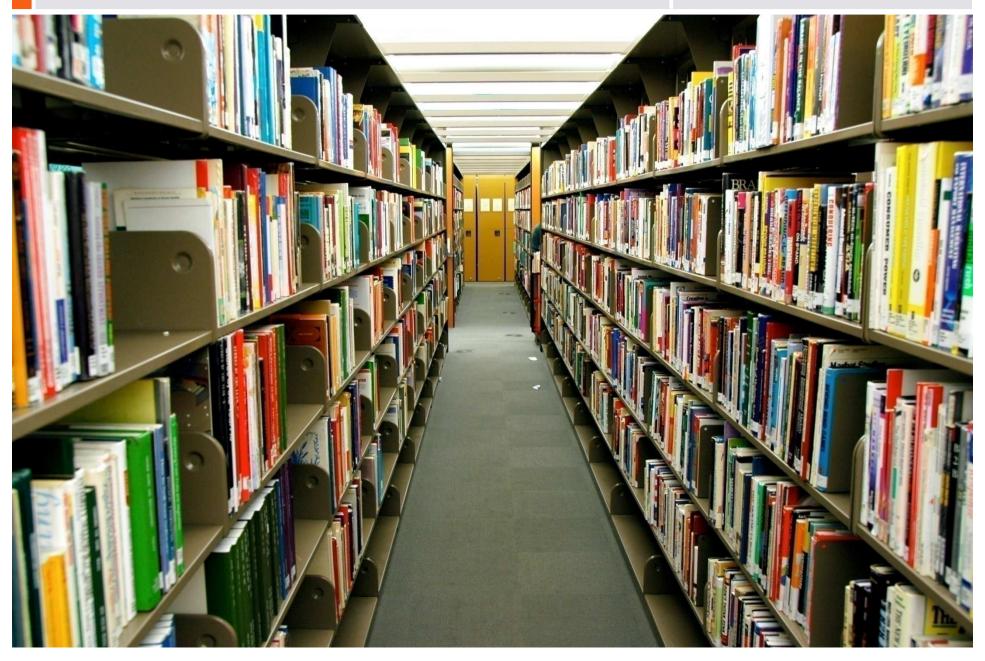




Source: R&D Magazine: Global 2009 R&D Funding Forecast



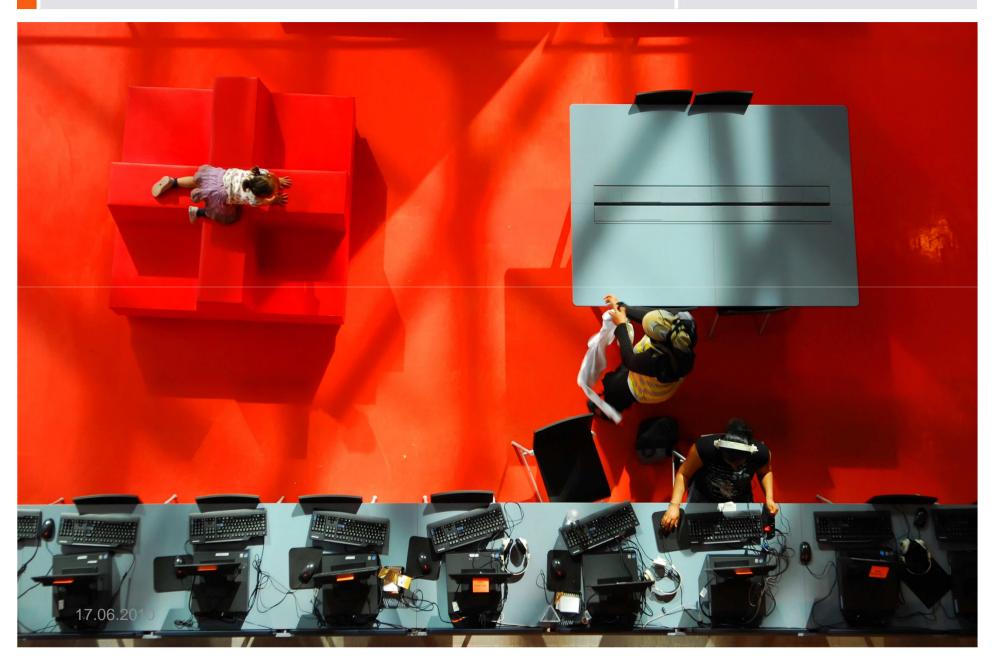






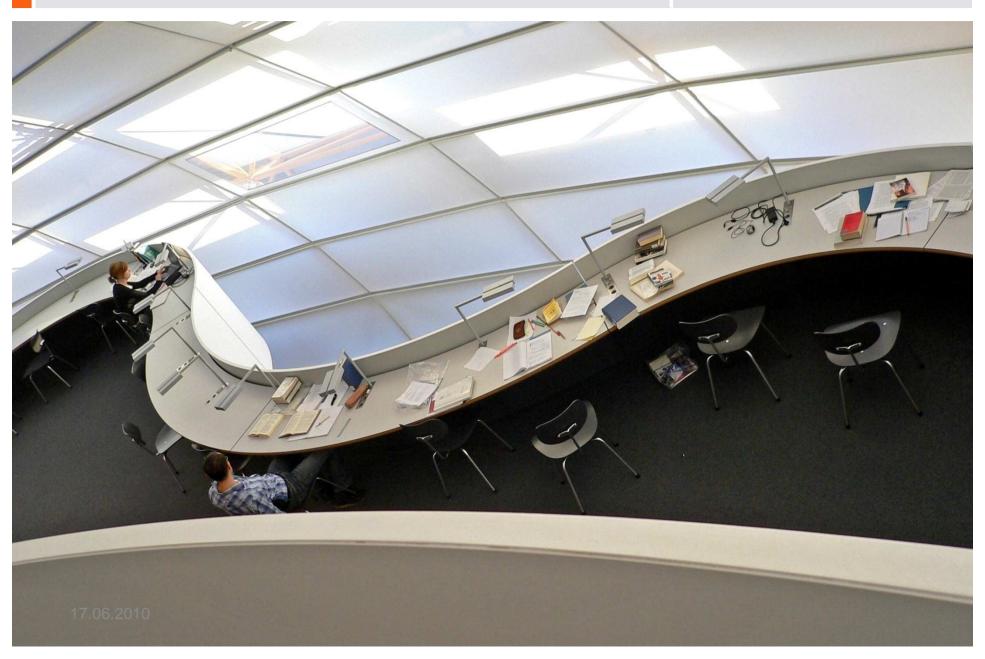






Philological library at Free University Berlin 40



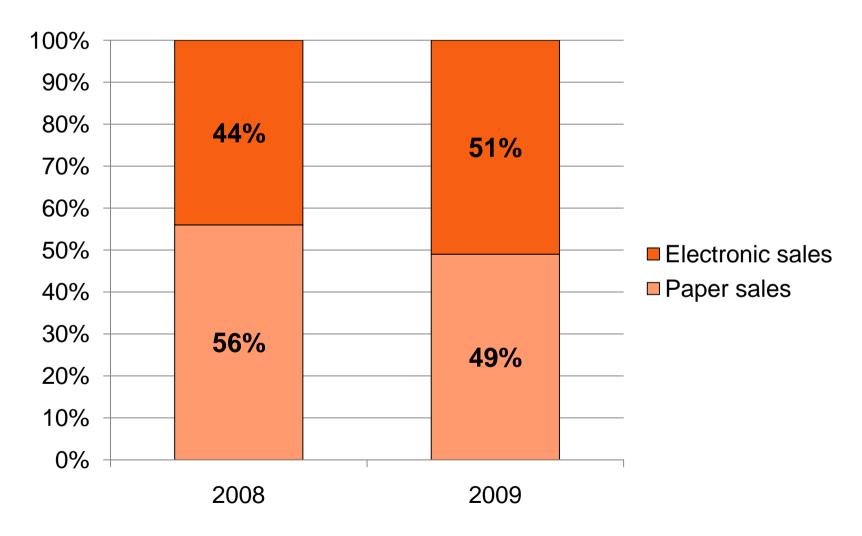






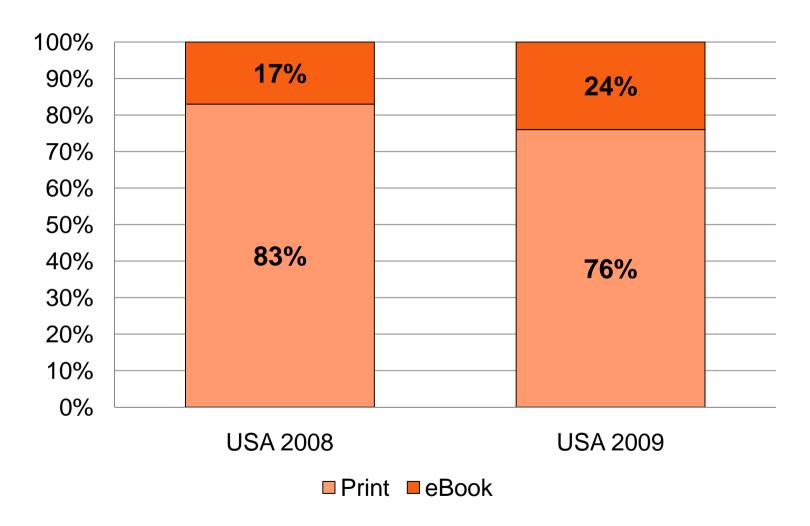


Print versus E- migration - all products global



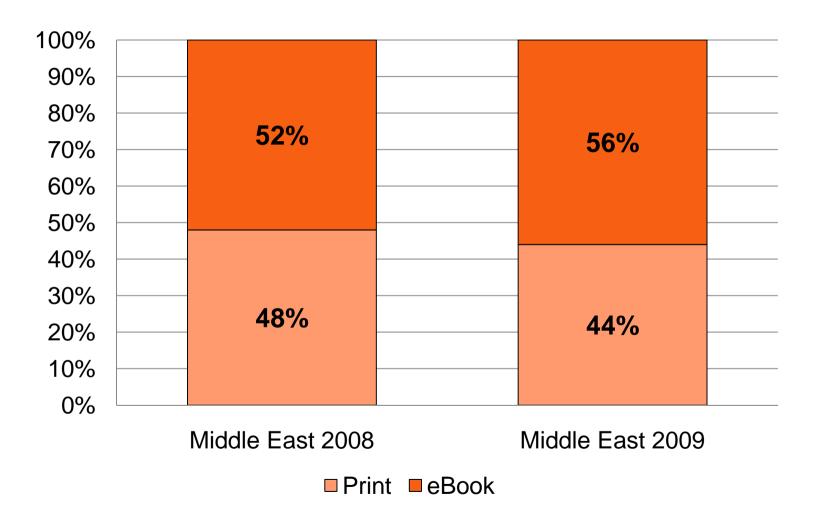


Print versus e-book sales



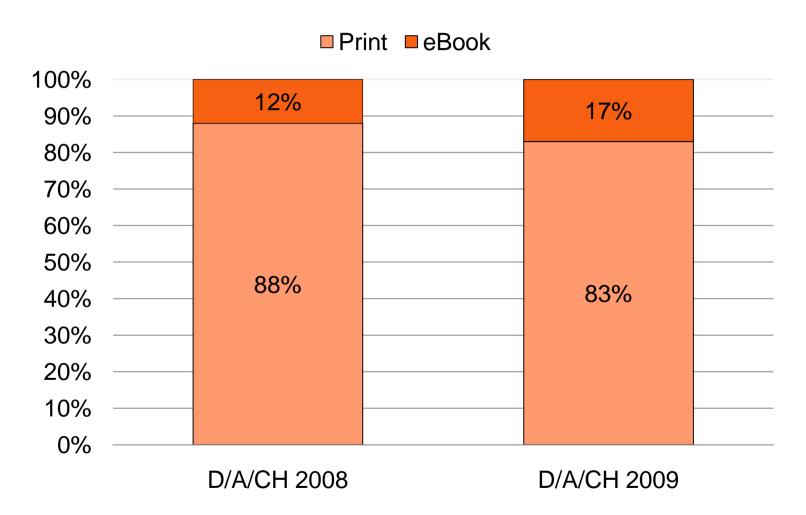


Print versus e-book sales

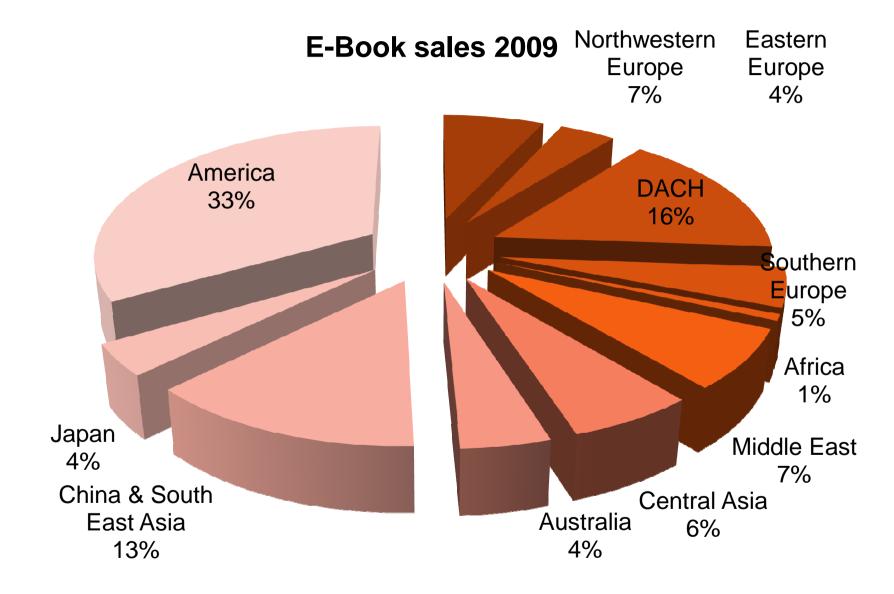




Print versus e-book sales

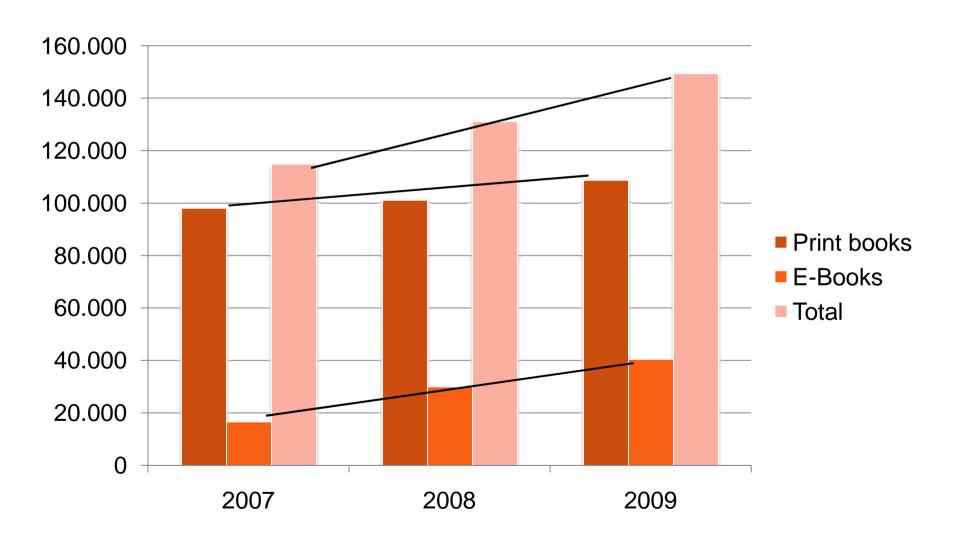








Booksales in total





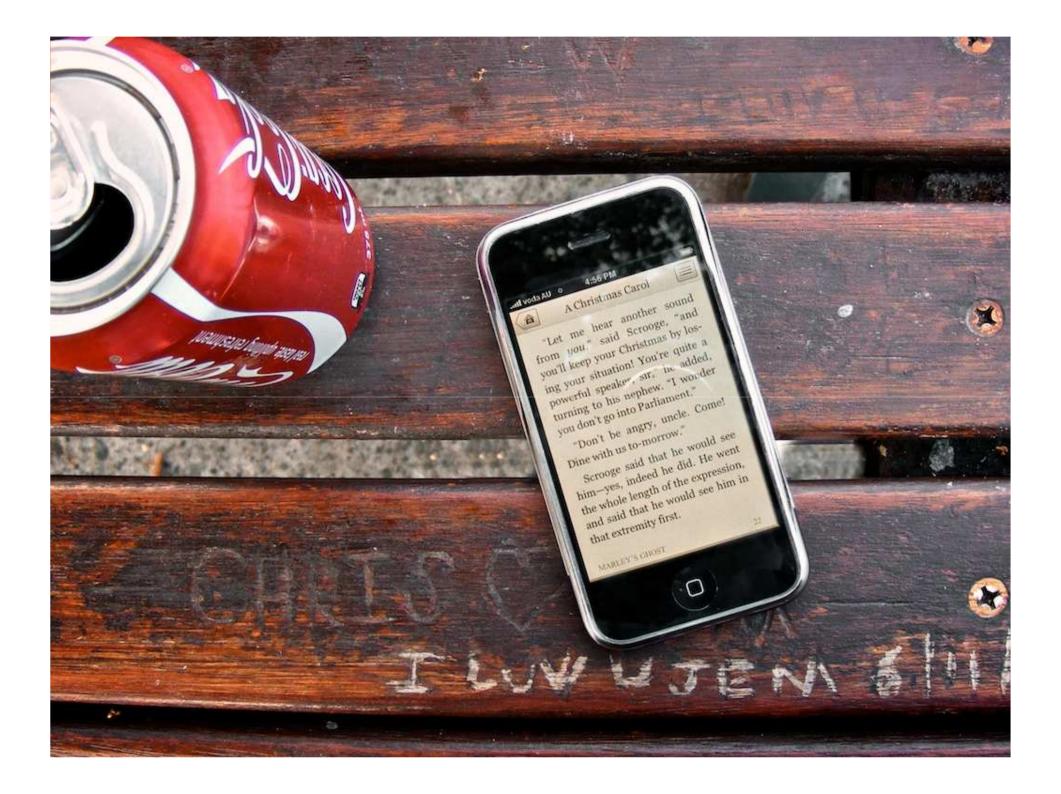
Sales channels

Direct

- E-book packages through Springer Sales Teams and trade partners
- Pick & Choose only for bookseries and e-references

Via Aggregators

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- MyiLibrary, Ebrary, NetLibrary, EBL etc.



SONY

Preface

At the end of his review of my first book, Code: And Other Laws of Cyberspace, David Pogue, a brilliant writer and author of countless technical and computer-related texts, wrote this:

Unlike actual law, Internet software has no capacity to punish. It doesn't affect people who aren't online (and only a tiny minority of the world population is). And if you don't like the Internet's system, you can always flip off the modem. (NB: David Pogue, "Don't Just Chat, Do Something, "New York Times, 30 January 2000.)

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CIBER: Information Behavior of the Researcher of the Future; January 2008



http://www.youtube.com/watch?v=Weq_sHxghcg



Thank you for your attention Any questions?



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